

**TOWN OF WATERFORD
GENERAL FUND
2024 - 2025 PROPOSED BUDGET**

DEPT/AGENCY:

10106

TAX COLLECTOR

LINE ITEM	DESCRIPTION	2022/2023 ACTUAL EXPENDED	2023/2024 RTM APPROP.	2023/2024 ADDITIONAL/ TRANSFERS	ACTUAL EXPEND & ENCUMB AS OF 1/1/24	2024/2025 DEPT/ AGENCY REQUEST	2024/2025 BD OF SELECTMEN APPROVED (1/31/24)	2024/2025 BD OF FINANCE APPROVED (3/13/24)	BOF Approved \$ Increase	BOF Approved % Increase
PERSONNEL COSTS										
51010	ELECTED OFFICIALS	87,591	87,255		42,421	89,684	89,684	89,684	2,429	2.78%
51210	CLERICAL/TECHNICAL	83,974	85,437		42,005	88,733	88,733	88,733	3,296	3.86%
51920	F.I.C.A	12,409	13,211		6,098	13,649	13,649	13,649	438	3.32%
	SUBTOTAL	183,974	185,903	0	90,524	192,066	192,066	192,066	6,163	3.32%
SERVICES										
52010	ADVERTISING	655	675		218	655	655	655	(20)	-2.96%
52020	POSTAGE	7,826	7,500		4,180	8,300	8,300	8,300	800	10.67%
52030	PROFESSIONAL FEES	22,908	21,646		12,127	27,919	27,919	27,919	6,273	28.98%
52040	SERVICE CONT. & REPAIR	988	1,146		479	1,156	1,156	1,156	10	0.87%
52050	DUES, CONF. & EDUCATION	890	945		450	1,875	1,875	1,875	930	98.41%
	SUBTOTAL	33,267	31,912	0	17,454	39,905	39,905	39,905	7,993	25.05%
MATERIALS & SUPPLIES										
53010	OFFICE SUPPLIES	181	50		220	360	360	360	310	620.00%
	SUBTOTAL	181	50	0	220	360	360	360	310	620.00%
OFFICE EQUIPMENT										
54060	OFFICE EQUIPMENT	0	0		2,329	0	0	0	0	0.00%
	SUBTOTAL	0	0	0	2,329	0	0	0	0	0.00%
	DEPARTMENT TOTAL	217,422	217,865	0	110,527	232,331	232,331	232,331	14,466	6.64%



Tax Collector FISCAL YEAR 2025 BUDGET

Town of Waterford

BUDGET FUNCTION

Functional Description of the Duties of the Tax Office

The purpose of the Tax Office is to bill and collect municipal real estate, business personal property, and motor vehicle taxes; conform to all state statutes for collection and reporting, as well as to provide information regarding taxes to taxpayers and various agencies upon demand. The office is responsible for the accuracy and legality of all steps in the billing, adjustment, collection, deposit, and reporting process.

The Grand List 2022 levy totaled \$95,949,759.99, a decrease of \$572,916.98 or 0.006% compared to the GL 2021 levy. As of the end of FY 2023, the tax office had collected at the following rates:

Real Estate:	99.58%
Personal Property:	99.90%
Motor Vehicle:	97.23%
Motor Vehicle Supplemental:	93.55%
Total Collection Rate:	99.48%

State statutes govern the tax collection process almost entirely. Tax bill preparation and delivery, the collection calendar, collection procedures, interest rates, fees, and collection tools specified in the statutes, such as:

12-130 Failure to send or receive bill: Failure to send out or receive any such bill or statement shall not invalidate the tax

12-146 No tax installment shall be construed to be delinquent...if...the envelope containing such tax...bears a postmark showing a date within the time allowed by statute..

12-146 If any tax due...is not paid in full...the whole or such part as is unpaid...shall be subject to interest from the due date of such delinquent installment.

There is no provision in the statutes for a tax collector to waive interest except for a taxpayer who has received compensation under Chapter 968 as a crime victim.

The majority of the required billing information comes from the Assessor's Office, often in conjunction with the Connecticut Department of Motor Vehicles. The daily work necessitates a close working relationship with those offices as well as the Town Clerk, Finance Department, Town Treasurer, and various other agencies. The 2022 levy generated 31,318 tax bills: 9,570 real estate, 1,297 personal property, and 20,451 motor vehicle bills.

FY 2025 BUDGET SUMMARY

The Fiscal Year 2025 total budget request is \$232,321, an increase of \$14,462 (6.64%) from the prior year. Personnel cost increased \$6,169 (3.32%) and Services increased \$7,983 (25.02%) driven predominantly by a significant increase in Quality Data Service tax billing services.

Personnel Cost: \$192,066

 This is an increase of \$7,232 (3.91%)

LI 51010 Elected Officials: \$89,684

The salaries for elected officials are addressed by action of the RTM. At the 2/7/2022 meeting of the RTM, it was voted to increase the elected officials' salaries by the least of the following criteria:

1. Percentage increase of the CPI-U from July of the preceding fiscal year;
2. Half (50%) of the percentage increase approved for non-union management;
3. One point five percent (1.5%)

On 12/4/2023 the RTM voted the increases in related union and non-union salaries the set the new salaries for elected officials. This year's total included increases for last year's and this year's budgets.

LI 51210 Clerical/Technical: \$88,733

This is an increase of \$3,296 (3.86%). The salary for the Tax Office's full-time Accounts Receivable Clerk is determined by a negotiated contract between the Town and Local 1303-037

The Town of Waterford has set the Seasonal Clerk wage scale at \$16.00 as of 7/1/2023; the Connecticut minimum wage will be \$15.69 effective 1/1/2024.

I have recalculated the necessary hours and days for our seasonal employee per the recommended budget amount from the Finance Department. This would limit the position to a maximum of 20 hours per week. I have also re-evaluated the need for a seasonal clerk for the January collection period based on office needs in January. I have since eliminated the request for a January seasonal employee for the third year in a row.

LI 51920 FICA: \$13,649

This is an increase of \$444 (3.36%). FICA is budgeted at 7.65% of all wages, including overtime. The increase is a function of the changes in salaries budgeted above in LI 51010 through 51810.

Services: \$39,895 an increase of \$7,983.

LI 52010 Advertising: \$655

State statute 12-145 requires publication of tax notices six times per year in a local newspaper: three times for each of the collection months. Rates are for publication in the Waterford Times. By keeping the ad to the smallest legal requirement, I was able to keep the cost per ad at a low price of \$109.11.

June-July 3 ads x \$109.11 = \$327.33 Dec-Jan 3 ads x \$109.11 = \$327.33

LI 52020 Postage: \$8300

Postage rates have gone from \$0.55 (1/27/2019); \$0.58 (8/29/2012); \$0.60 (7/10/2022); \$0.63 (1/22/2023); \$0.66 (7/9/2023) and in January 2024 \$0.68. Metered rates will be \$0.64 from \$0.63, an additional 1.6% increase.

FY 2019	\$5,348	FY 2022	\$6,662
FY 2020	\$5,552	FY 2023	\$6000 + (\$1800 add approp)
FY 2021	\$4,874	FY 2024	July-Oct: \$3975.18

July 2023	Metered Mail	\$250.17	
	Actual Postage	\$13.92	
Aug 2023	Metered Mail	\$2,107.20	DQ Statements
	Actual Postage	\$74.88	
Sept 2023	Metered Mail	\$1,443.90	Demands
	Actual Postage	\$31.98	PP Lien Notice
Oct 2023	Metered Mail	\$50.01	
	Actual Postage	\$3.12	
Nov 2022	Metered Mail	\$189.72	
	Postage	\$3.50	
Dec 2022	Metered Mail	\$828.45	
	Postage	\$16.80	
Jan 2023	Metered Mail	\$839.74	Postcards
	Postage	\$14.08	
Feb 2023	Metered Mail	\$622.68	DQ Statements
	Postage	\$22.12	
Mar 2023	Metered Mail	\$528.84	Demands
	Postage	\$16.28	
Apr 2023	Metered Mail	\$45.84	Lien Notices
	Postage	\$2.96	
May 2023	Metered Mail	\$590.04	
	Postage	\$29.60	
June 2023	Metered Mail	\$527.64	DQ Statements
	Postage	\$5.18	
		\$8,258.65	

LI 52030 Professional Fees: \$27,919

This is an increase of \$6,273 completely comprised of the increase in the Quality Data Service budget.

I have included a year-to-year cost comparison and billing comparison for the Quality Data Services expenses in the backup.

Quality Data Service – All Billing Services	\$27,143.24
Last year \$20,870.36	

This is an increase of \$6,272.88 (30.06%) comprised of an increased estimate of motor vehicle tax bills and an increase in postage costs.

This year, \$12,186.60 of software support moved to IT budget.

Invoice Cloud Credit Card Processor	\$480
PCI compliance for 1 credit card readers \$15 per machine per month	\$180
Cloud Access Fee \$25 per month	\$300

DMV – Access DMV database for current address and registration information	\$250
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New Employee Background Check	\$45
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LI 52040 Service Contracts and Repairs: \$1156

This is for the lease payments on the Ricoh copier and copy fees based on usage.

Copier/Printer Lease		\$1038
Ricoh copier lease: \$77.23 per month	\$926.76	\$1047
Copy fees: \$0.007 per copy	\$120.00	

2021: \$ 66.09	3 Year Average: \$113.38
2022: \$ 146.85	
2023: \$ 127.19	

Printer Service Contract for Desktop Office Printers	
2 HP Desktop printers supplies & repairs	\$109

LI 52050 Dues, Conferences and Education: \$1875

This amount covers state and local membership dues and state/regional association meetings.

Dues:

Connecticut Tax Collectors' Association (CTx)	\$ 75
New London County Tax Collectors' Ass'n	\$ 20
Northeast Regional Tax Collectors & Treasurers Ass'n	\$ 30

Conferences:

Connecticut Tax Collectors' Association (CTx)	\$ 750
Northeast Regional Tax Collectors & Treasurers Ass'n	\$ 900
CTx Spring Meeting	\$ 50
CTx Fall Meeting	\$ 50

LI 53010 Supplies: \$360

There is need for #9 blue return envelopes used for return payments and forms. Supplies that are specific to departments are now in each department's budget in addition to some supplies that are no longer in the Finance Department perview.

Return Envelopes Price is \$24.40 per box of 500	\$ 50
Receipt Paper for Validator (83 @ \$1.65)	\$140
Validator Ribbons (17 @ \$6.89)	\$120
Miscellaneous Non-Finance Supplies	
Rubber Bands, Red Pens, Calendars, colored Sharpies, Pencils, Colored highlighters, Address Labels etc.	\$ 50

<u>Supplies History</u>	<u>Receipt Paper</u>	<u>Validator Ribbons</u>
Fy 2018	100	12
FY 2019	80	18
FY 2020	90	18
FY 2021	70	18
FY 2022	80	16
FY 2023	80	20
6 Yr Average	83	17
Most Recent Costs	\$1.65	\$6.89

LI 54060 Office Equipment: \$0

TOWN OF WATERFORD
GENERAL FUND
Revised 2024-2025 PROPOSED BUDGET

DEPT/AGENCY:

10106

TAX COLLECTOR

LINE ITEM	DESCRIPTION	COLUMN 1 2022/2023 ACTUAL EXPENDED	COLUMN 2 2023/2024 RTM APPROP.	COLUMN 3 2023/2024 ADD'L/ TRANSFERS	COLUMN 4 ACTUAL EXPEND & ENCUMB AS OF 1/1/24	COLUMN 5 2024/2025 DEPT/ AGENCY REQUEST	COLUMN 6 2024/2025 APPROVED BD/COMM.	Department Request \$ Increase	Department Request % Increase
PERSONNEL COSTS									
51010	ELECTED OFFICIALS	86,286	87,255			89,684		2,429	2.78%
51210	CLERICAL/TECHNICAL	80,820	85,437			88,733		3,296	3.86%
51810	OVERTIME	0	0			0		0	
51920	F.I.C.A	12,784	13,205			13,649		444	3.36%
	SUBTOTAL	179,890	185,897	0	0	192,066	0	6,169	3.32%
SERVICES									
52010	ADVERTISING	675	675			655		(20)	-2.96%
52020	POSTAGE	6,000	7,500			8,300		800	10.67%
52030	PROFESSIONAL FEES	21,399	21,646			27,919		6,273	28.98%
52040	SERVICE CONT. & REPAIR	1,000	1,146			1,146		0	0.00%
52050	DUES, CONF. & EDUCATION	895	945			1,875		930	98.41%
	SUBTOTAL	29,969	31,912	0	0	39,895	0	7,983	25.02%
MATERIALS & SUPPLIES									
53010	OFFICE SUPPLIES	280	50			360		310	620.00%
	SUBTOTAL	280	50	0	0	360	0	310	620.00%
OFFICE EQUIPMENT									
54060	OFFICE EQUIPMENT	0	0			0		0	0.00%
	SUBTOTAL	0	0	0	0	0	0	0	0.00%
	DEPARTMENT TOTAL	210,139	217,859	0	0	232,321	0	14,462	6.64%

COLUMN 7	COLUMN 8	COLUMN 9	COLUMN 10	COLUMN 11
2024/2025 RECOMMEN DED BD OF SELECTMEN	2024/2025 BOARD OF FINANCE REDUCTIO NS	2024/2025 RECOMME NDED BD OF FINANCE	2024/2025 RTM CUTS	2024/2025 RTM APPROVED
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0

TOWN OF WATERFORD
PERSONNEL WORKSHEET - 06 TAX COLLECTOR
2024-2025 FISCAL YEAR

LINE 51920

DATE OF HIRE	EMPLOYEE	HOURS WORKED/ WEEK	HOURLY RATE FY25	SALARY 2023/2024	SALARY 2024/2025	LONGEVITY FY25	TOTAL EMPLOYEE SALARY	PAYROLL TAXES (F.I.C.A)
51010 - ELECTED OFFICIAL								
1/12/2015	TAX COLLECTOR	40	N/A	88,236.72	89,683.25	N/A	89,683.25	6,860.77
	TOTALS			88,236.72	89,683.25	0.00	89,683.25	6,860.77
51210 - CLERICAL/TECHNICAL								
03/30/2009	ACCOUNTS RECEIVABLE CLERK	35	\$ 31.9921	55,285.05	58,449.57	\$ 350.00	58,799.57	4,498.17
03/09/2015	ACCOUNTS RECEIVABLE CLERK	19	\$ 28.5172	27,488.44	28,283.40	N/A	28,283.40	2,163.68
07/01/2022	SEASONAL CLERICAL	*LUMP 100	\$ 16.0000	1,600.00	1,650.00	N/A	1,650.00	126.23
	TOTALS			84,373.49	88,382.97	350.00	88,732.97	6,788.07
51810 - OVERTIME				0.00	0.00	0.00	0.00	0.00
51910 - FRINGE/F.I.C.A.								
TOTALS				172,610.21	178,066.22	350.00	178,416.22	13,648.84
BUDGET TOTAL W/F.I.C.A							192,065.06	

WORKDAYS 2024/2025	WEEKS TO BUDGET
261	52.2

Line Item	Description	2021-2022	2022-2023	2023-2024	2024-2025	2025-26	2026-27
51010	ELECTED OFFICIALS	86,286	86,286	87,255	89,684		
51210	CLERICAL/TECHNICAL	82,334	80,820	85,437	88,733		
51810	OVERTIME	0	0	0	0		
51920	F.I.C.A.	12,900	12,784	13,211	13,649		
	SUBTOTAL	181,520	179,890	185,903	192,066		
	SERVICES						
52010	ADVERTISING	700	675	675	655		
52020	POSTAGE	6,000	6,000	7,500	8,300		
52030	PROFESSIONAL FEES	22,214	21,399	22,270	27,919		
52040	SERVICE CONT. & REPAIR	1,178	1,000	1,146	1,146		
52050	DUES, CONF. & EDUCATION	195	895	945	1,875		
	SUBTOTAL	30,287	29,969	32,536	39,895		
	MATERIALS & SUPPLIES						
53010	OFFICE SUPPLIES	100	280	50	360		
	SUBTOTAL	100	280	50	360		
	OFFICE EQUIPMENT						
54060	OFFICE EQUIPMENT	0	0	0	0		
	SUBTOTAL	0	0	0	0		
	DEPARTMENT TOTAL	211,907	210,139	218,489	232,321		

Line Item	Description	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21
		68,339	70,877	72,501	75,040	76,835	77,757	79,382	79,382	80,109	81,711	83,754	85,262
51010	ELECTED OFFICIALS	81,301	81,044	65,041	65,317	67,340	68,929	70,287	72,959	73,107	73,373	78,192	77,769
51210	CLERICAL/TECHNICAL	1,417	900	897	789	821	816	949	798	399	280	297	0
51810	OVERTIME	11,557	11,691	10,591	10,799	11,093	11,286	11,523	11,715	11,752	11,885	12,412	12,478
51920	F.I.C.A.	162,614	164,512	149,030	151,945	156,089	158,788	162,141	164,854	165,367	167,249	174,655	175,509
	SUBTOTAL												
	SERVICES												
52010	ADVERTISING	970	1,200	1,252	1,056	1,086	1,050	1,176	1,146	1,101	1,101	1,128	700
52020	POSTAGE	5,910	6,063	5,637	5,791	5,949	6,334	6,028	6,100	5,500	5,500	5,500	6,000
52030	PROFESSIONAL FEES	18,100	20,700	23,175	23,833	18,304	19,286	13,835	28,688	30,058	30,290	20,764	21,832
52040	SERVICE CONT. & REPAIR	9,205	9,580	10,395	10,587	10,787	13,273	15,193	1,434	1,385	1,365	1,365	1,350
52050	DUES, CONF. & EDUCATION	326	171	326	326	326	326	726	726	775	415	675	685
	SUBTOTAL	34,511	37,714	40,785	41,593	36,452	40,269	36,958	38,094	38,819	38,671	29,432	30,567
	MATERIALS & SUPPLIES												
53010	OFFICE SUPPLIES	720	480	860	1,065	1,028	320	613	80	50	30	30	30
	SUBTOTAL	720	480	860	1,065	1,028	320	613	80	50	30	30	30
	OFFICE EQUIPMENT												
54060	OFFICE EQUIPMENT	0	1,200	0	0	400	410	200	200	0	1900	100	50
	SUBTOTAL	0	1,200	0	0	400	410	200	200	0	1900	100	50
	DEPARTMENT TOTAL	197,845	203,906	190,675	194,603	193,969	199,787	199,912	203,228	204,236	207,850	204,217	206,156

Line Item	Description	1999-2000	2000-2001	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
		1999-2000	2000-2001	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
51010	ELECTED OFFICIALS	51,844	52,736	54,516	56,362	57,452	60,056	60,486	63,436	64,416	67,310
51210	CLERICAL/TECHNICAL	105,335	107,010	119,258	123,145	124,285	93,749	96,657	92,050	81,129	86,782
51810	OVERTIME	652	600	627	680	680	720	618	607	2,240	1,500
51920	F.I.C.A.	28,659	31,374	31,537	36,859	0	0				
	SUBTOTAL	12,075	12,343	13,419	13,784	13,955	11,821	12,069	11,941	11,306	11,903
		198,565	204,063	219,357	230,830	196,372	166,346	169,830	168,034	159,091	167,495
SERVICES											
52010	ADVERTISING										
52020	POSTAGE	713	830	857	420	378	435	435	882	940	928
52030	PROFESSIONAL FEES	9,447	9,331	10,196	12,281	11,636	5,616	5,842	6,430	6,993	5,958
52040	SERVICE CONT. & REPAIR	800	1,050	1,200	1,350	1,550	15,420	16,870	15,713	18,078	18,400
52050	DUES, CONF. & EDUCATION	4,293	7,061	7,213	7,418	7,868	8,520	8,920	8,576	8,880	8,525
	SUBTOTAL	622	749	723	708	900	900	1,000	485	335	301
		38	50	50	50	50	50	50	776	146	146
		15,913	19,071	20,239	22,227	22,382	30,941	33,117	32,862	35,372	34,258
MATERIALS & SUPPLIES											
53010	OFFICE SUPPLIES										
	SUBTOTAL	7	0	0	0	0	0	0	1,000	1,100	750
		7	0	0	0	0	0	0	1,000	1,100	750
OFFICE EQUIPMENT											
54060	OFFICE EQUIPMENT										
	SUBTOTAL	315	0	0	0	0	0	0	0	1,113	0
		315	0	0	0	0	0	0	0	1,113	0
	DEPARTMENT TOTAL										
		214,800	223,134	239,596	253,057	218,754	197,287	202,947	201,896	196,676	202,503

**TOWN OF WATERFORD
PROPOSED REVENUE BY DEPARTMENT
2024-2025 FISCAL YEAR**

All revenues from each department must be listed in the following categories. If you find that this list is inadequate, please identify your specific type of revenue and list in the space below.

DEPARTMENT: TAX COLLECTOR

LINE ITEM	2021-2022 ACTUAL	2022-2023 ACTUAL	2023-2024 YTD	2024-2025 PROPOSED	VARIANCE
			THRU 11/30	2 Year Average	
Beach Admission Fees				Except for Current	
Benefit Assessments				Year Taxes,	
Bulky Waste Fees				This equals Budget	
Conveyance Tax				requirement	
Copy Fees					0
Fines/Penalties					0
Hazardous Household Waste					0
Inspection Fees					0
Interest	235,075	528,233	145,715	381,654	0
Lien Fees	3,072	3,889	1,536	3,481	0
Inter-Municipal Revenues					0
Investment Interest					0
Permitting/Licensing Fees					0
Program/Registration Fees					0
Recording Fees					0
Rentals					0
Sale of Equipment/Vehicles					0
Sale of Recyclables					0
State Operational Grants					0
Tax Collections-Current Year	93,528,076	96,544,226	72,080,975	95,263,203	0
Tax Collections - Prior Year	373,349	600,349	275,529	486,849	0
Versa Kart/Blue Box Purchases					0
Miscellaneous					0
Accurint (Personal Search)					0
NSF	1,725	1,300	1,466	1,513	
UCC Lien Fee	1,650	1,652	680	1,651	
Motor Vehicle Fees	21,437	21,711	14,676	21,574	
Warrant Fees					
East Lyme Animal Control Fee					0
Eugene O'Neill Gate Receipts					0
Alarm Monitoring					0
Alarm Penalties					0
Enhanced E 9-1-1					0
Regional Communications Fees					0
					0
					0
					0
					0
TOTALS	94,164,384	97,701,360	72,520,577	96,159,924	0

Collection Statistics												
FY	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024		
July	Real Estate 60.50%	59.20%	54.80%	55.84%	53.39%	57.62%	52.20%	59.27%	49.41%	61.16%		
	Personal Prop 98.90%	97.80%	96.60%	97.24%	88.36%	87.58%	85.01%	85.51%	86.37%	86.76%		
	Motor Vehicle 80.10%	72.70%	66.60%	69.24%	66.86%	66.19%	48.76%	66.64%	68.24%	65.20%		
	MV Supp						Covid					
	Total 70.80%	68.90%	65.40%	66.62%	62.73%	65.48%	60.42%	66.47%	60.39%	67.28%		
August	Real Estate 61.50%	61.70%	61.70%	61.81%	61.72%	61.64%	56.66%	62.59%	62.39%	65.11%		
	Personal Prop 99.30%	99.20%	99.20%	99.34%	99.51%	99.61%	96.35%	99.72%	99.24%	99.63%		
	Motor Vehicle 86.50%	86.80%	87.00%	89.29%	90.07%	88.97%	65.24%	90.41%	88.23%	88.50%		
	MV Supp											
	Total 71.90%	71.70%	71.90%	72.28%	72.45%	72.35%	67.22%	73.65%	73.75%	74.25%		
September	Real Estate 61.70%	61.90%	61.90%	62.04%	62.35%	62.33%	61.45%	63.09%	62.75%	65.29%		
	Personal Prop 99.30%	99.40%	99.60%	99.41%	99.57%	99.81%	98.86%	99.79%	99.32%	99.67%		
	Motor Vehicle 90.40%	91.10%	92.10%	92.55%	92.45%	92.06%	82.59%	93.59%	91.28%	91.75%		
	MV Supp											
	Total 72.20%	72.10%	72.30%	72.62%	73.02%	73.03%	72.01%	74.17%	74.20%	74.55%		
October	Real Estate 62.00%	62.30%	62.10%	62.22%	62.60%	62.49%	62.67%	63.59%	62.97%	65.51%		
	Personal Prop 99.40%	99.50%	99.60%	99.53%	99.61%	99.87%	99.39%	99.84%	99.90%	99.72%		
	Motor Vehicle 92.10%	93.00%	93.60%	93.55%	93.85%	93.32%	92.32%	95.34%	92.69%	93.39%		
	MV Supp											
	Total 72.50%	72.40%	72.60%	72.81%	73.27%	73.21%	73.46%	74.61%	74.56%	74.80%		
November	Real Estate 62.20%	63.00%	62.5%	62.59%	63.20%	63.24%	63.19%	63.96%	63.31%	65.91%		
	Personal Prop 99.40%	99.60%	99.7%	99.63%	99.79%	99.89%	99.45%	99.93%	99.87%	99.73%		
	Motor Vehicle 93.10%	94.80%	95.2%	94.65%	95.48%	94.95%	94.00%	95.88%	94.00%	94.25%		
	MV Supp											
	Total 72.30%	73.10%	73.0%	73.15%	73.81%	73.86%	73.92%	74.27%	74.28%	75.14%		

Professional Fees Breakdown FY 2025 (QDS)

Professional Fees	FY 2025	FY 2024	Increase/Decrease	% +/-
QDS Software Support	\$7,925.00	\$7,662.38	\$262.62	3.43%
Qsearch-Tax Bill Web Hosting	\$2,995.00	\$2,894.06	\$100.94	3.49%
DRaaS-Cloud Service Backup	\$516.60	\$509.36	\$7.24	1.42%
Validator Hardware Maintenance	\$750.00	\$744.19	\$5.81	0.78%
	\$12,186.60	\$11,809.99	\$376.61	3.19%
Setup Charge	\$115.00	\$110.25	\$4.75	4.31%
June Real Estate Billing - Printing & Processing	\$1,375.00	\$1,272.00	\$103.00	8.10%
June Motor Vehicle Bills - Printing & Processing	\$3,350.00	\$2,232.00	\$1,118.00	50.09%
June Personal Property Bills - Printing & Processing	\$312.50	\$288.00	\$24.50	8.51%
June CASI & NCOA	\$85.00	\$82.69	\$2.31	2.79%
June Mailing Costs	\$2,518.75	\$1,916.22	\$602.53	31.44%
June QNest	\$450.00	\$441.00	\$9.00	2.04%
June EZ-Track USPS Tracking System	\$125.00	\$110.25	\$14.75	13.38%
June Mailing Envelopes, Preprinted	\$906.75	\$609.72	\$297.03	48.72%
June Return Envelopes, Preprinted	\$957.13	\$679.40	\$277.73	40.88%
June First Class Postage	\$10,075.00	\$7,110.00	\$2,965.00	41.70%
June Insert (Brochure)	\$2,115.75	\$1,532.92	\$582.83	38.02%
December CASI & NCOA	\$85.00	\$82.69	\$2.31	2.79%
December MV Supp - Printing & Processing	\$637.50	\$540.00	\$97.50	18.06%
December Mailing Costs	\$318.75	\$272.88	\$45.87	16.81%
December EZ-Track USPS Tracking	\$60.00	\$55.00	\$5.00	9.09%
December Mailing Envelopes	\$114.75	\$86.83	\$27.92	32.15%
December Return Envelopes	\$121.13	\$96.75	\$24.38	25.20%
December First Class Postage	\$1,275.00	\$1,237.50	\$37.50	3.03%
December Insert (Brochure)	\$126.23	\$102.20	\$24.03	23.51%
Final Posted Rate Books	\$1,764.00	\$1,764.00	\$0.00	0.00%
Binding Final Posted Rate Books	\$255.00	\$248.06	\$6.94	2.80%
				Inc/Dec
Total	\$27,143.24	\$20,870.36	\$6,272.88	30.06%
	\$39,329.84	\$32,680.35	\$6,649.49	20.35%
Billing History (# of bills per type)				
Bill Type	Current year Est	GL 2022	GL 2021	GL 2020
Real Estate	5,500	5,300	5,268	5,061
Motor Vehicle	13,400	9,300	9,300	11,674
Personal Property	1,250	1,200	1,200	1,170
Motor Vehicle Supplemental (Jan)	2,550	2,250	2,750	2,650
	22,700	18,050	18,518	20,555
	GL 2019			
	5,073			
	11,511			
	1,146			
	2,600			
	20,330			

It's budget time again. I remember from last year, there would have been a significant increase that was announced much later in the process. We were able to rework the ad to the previous budget amount. What do you imagine the future cost of the ads will be??

Alan

I have been told that our rates are going up 2.5% for 2024.

The smallest size display ad in the Times paper, was \$375 per run so, it will increase to approx. \$385.

*Thank you,
Kelly*

Kelly,

Is the \$375/\$385 for the 3 ads per publication (\$128.34/ad) for me or for each ad?

No sorry it is \$375/\$385 per publication date. $3 \times 375 = \$1125$.

I will see if I can get it processed as an in-column ad like we did last year. I will get back to you with pricing for that if they allow it.

*Thank you,
Kelly*

Alan,

We can run something similar to this in the back part of the Times paper. The total for the 3 day will be for approx. \$500. This will probably work better for you.

Due to the increase last year, I had really truncated the ad to this:

Waterford Municipal Taxes become due on July 1.
Taxes become delinquent after August 1.
Interest of 1 ½ % will be charged on delinquent accounts.
Taxes are payable at Waterford Town Hall
Monday-Friday 8-4

With this stripped down version, the cost had stayed at \$109.08/ad.

Where would we be in that instance. I'm sure that you understand my desire to maintain a tight municipal budget.

Alan

If that worked for you last year than we can run that for you again. It was a very small ad.

The stripped-down version will be the same price as it was in June/July2023- \$337.23 (\$109.11 each notice.)



Quality Data Service, Inc.

121 Mattatuck Heights Rd
Waterbury, CT 06705

www.QDS.biz

Budget Letter FY2024-25

Date	Letter/Quot...
11/29/2023	2020E7483

Name / Address

Waterford Tax Collector
Town Hall
15 Rope Ferry Rd.
Waterford, CT 06385

Ship To/Bill To

Description of Services

Est Qty

Total

Software Services

Annual Software Support Fee - Revenue Collection Software

1

7,925.00

Annual Subscription Fee - QSearch - Tax Records Web Hosting
Service

1

2,995.00

Annual Hardware Maintenance Plan - Epson TMU675 validator

3

750.00

Serial #: J9UG002545

Serial #: J9UF002529

Serial #: BMLG012104

DRaaS - Disaster recovery as a service

84

516.60

Printing Services

Setup Charge

1

115.00 ✓

Jun - Printing and Processing RE Bills Including Banks

5,500

1,375.00 ✓

Jun - Printing and Processing MV Bills

13,400

3,350.00 ✓

Jun- Printing and Processing PP Bills

1,250

312.50 ✓

Dec - Printing and Processing MVS Bills

2,550

637.50 ✓

Book Services

Final Posted Ratebook per CT State Statutes

3

1,764.00 ✓

Binding Final Posted Books - 2019

3

255.00 ✓

Subtotal - CONTRACTED SERVICE

19,995.60

Grand Total

\$19,995.60

Contact	Finance Dept
e-mail	leo@qds.biz
Phone #	2037559031 Ext 6555
Leo DiNicola, CFO - 203-910-2316 (c)	

Customer Acceptance Signature: _____

Print Name and Title: _____

Customer Acceptance Date: _____

PO #: _____

Signature represents agreement to our Terms & Conditions:

https://qualitydataservice-my.sharepoint.com/:b/q/personal/qmiza_qds_biz/EVdrrfQqRllsq6J16DZO3QBQRz3BDukl6SLsrfF9XcGdA?e=3EnWDU



Quality Data Service, Inc.

121 Mattatuck Heights Rd
Waterbury, CT 06705

www.QDS.biz

Budget Letter FY2024-25

Date	Letter/Quot...
11/29/2023	2020E7484

Name / Address

Waterford Tax Collector
Town Hall
15 Rope Ferry Rd.
Waterford, CT 06385

Ship To/Bill To

Description of Services

Est Qty

Total

Mailing Services

Jun - CASI certify File

1

85.00 ✓

Jun - Fold, Meter, Insert, Tray, Strap and Deliver Mail to Post

20,150

2,518.75 ✓

Office for mailing Bills (RE, PP, MV)

Jun - QNest Services - QDS patented service

1

450.00 ✓

Jun - EZ-Track USPS Mail tracking system for each individual

1

125.00 ✓

mailings using QDS Permit - rate based on pieces processed

Jun - #10 Mailing Envelopes 24# WW - 1 sided

20,150

906.75 ✓

Jun - #9 Return Envelope (BRE) - 1 Sided - Color BLUE Envelope

20,150

957.13 ✓

Jun - 1st Class Postage - CASS Certified Rates

20,150

10,075.00 ✓

Jun - TRIFOLD BROCHURE - 8 1/2 x 11 Insert, Black Ink, Color

20,150

2,115.75 ✓

Paper, 24lb, duplex - includes tri-fold and inserting with tax bills

Subtotal JUNE

17,233.38

Dec - CASI certify File

1

85.00 ✓

Dec - Fold, Meter, Insert, Tray, Strap and Deliver Mail to Post

2,550

318.75 ✓

Office for mailing Bills

Dec - EZ-Track USPS Mail tracking system for each individual

1

60.00 ✓

mailings using QDS Permit

Dec - #10 Envelopes 24# WW - 1 sided

2,550

114.75 ✓

Dec - #9 Return Envelope (BRE) - 1 Sided - Color envelopes

2,550

121.13 ✓

Dec - SLIP INSERT - 8 1/2 x 3 1/3 Buckslip Insert, Black Ink,

2,550

126.23 ✓

GREEN Paper, 24lb, single - includes inserting with tax bills

Dec - 1st Class Postage* - CASS Certified Rates

2,550

1,275.00 ✓

Subtotal DECEMBER

2,100.86

Grand Total

\$19,334.24

Contact	Finance Dept
e-mail	leo@qds.biz
Phone #	2037559031 Ext 6555
Leo DiNicola, CFO - 203-910-2316 (c)	

Customer Acceptance Signature: _____

Print Name and Title: _____

Customer Acceptance Date: _____

PO #: _____

Signature represents agreement to our Terms & Conditions:

https://qualitydataservice-my.sharepoint.com/:b/g/personal/gmiza_qds_biz/EVYdrfQgRllsg6J16DZO3QBQRz3BDukl6SLrF9XcGdA?e=3EnWDU

InvoiceCloud®

Bill To: Town of Waterford
15 Rope Ferry Road
Waterford, CT 06385

Invoice #: 717-2023_11
Date: 11/30/2023

Description	Item Count	Price	Total
ACH Reject Fee Submitter (Chase/Braintree) - All	2	\$15.000	\$30.00
Cloud Access Fee - All	1	\$25.000	\$25.00

Description	Item Count	Total
Encrypted Reader License Fee - All	1	\$15.00
Total Amount:		\$70.00
Due Date:		12/10/2023
Balance Due:		\$70.00

*Unit Price can vary for some items. Please see the Detailed view for further breakdown.

For Service Period of 11/01/2023 through 11/30/2023

Invoice Cloud
30 Braintree Hill Office Park, Suite 303
Braintree, MA 02184
(901) 737-8686

Payment Remittance

Checks Mailed via USPS:
Invoice Cloud Inc
PO BOX 8044
Carol Stream, IL 60197-8044

Wire/Ach Payment:
Bridge Bank
ABA/Routing Number: 121143260
Account Number: 8593434564
For Credit to: Invoice Cloud Inc



STATE OF CONNECTICUT DEPARTMENT OF MOTOR VEHICLES

60 State Street, Wethersfield, CT 06161
ct.gov/dmv (860) 263-5700



Invoice

BILL TO
Waterford Tax Collector 15 Rope Ferry Road Waterford, CT 06385

DATE	INVOICE #
5/30/2023	4098

DUE DATE
7/7/2023

DESCRIPTION	QTY	AMOUNT
-- PAYMENT DUE UPON RECEIPT -- PERIOD COVERED: 7/01/23 TO 06/30/24 EARLY BILL FOR ONLINE ACCESS TO MOTOR VEHICLE INFORMATION. (DMV DIRECT PROGRAM) * YOU ARE RESPONSIBLE FOR PAYMENT UNTIL YOU WITHDRAW FROM THE PROGRAM OR YOU HAVE BEEN NOTIFIED OF TERMINATION BY DMV PLEASE CONTACT THE FISCAL OFFICE AT 860-263-5269 WITH ANY QUESTIONS. PLEASE REMIT THE TOTAL DUE TO: DEPARTMENT OF MOTOR VEHICLES 3RD FLOOR/FISCAL SERVICES RM 327 60 STATE STREET WETHERSFIELD, CT 06161	1	250.00
Please return one copy of invoice with payment.		Total \$250.00
		Payments/Credits \$0.00
		Balance Due \$250.00

APPROVED FOR PAYMENT
ACCT# 10106 - 52030 Pro Per
AMOUNT 250.00
FISCAL YEAR 2024
SIGNATURE [Signature]
DATE 7-3-2023



A COMPANY IN MOTION
DRIVING YOUR BUSINESS FORWARD

INVOICE

Account:

Town of Waterford
Joyce Sauchuk
15 Rope Ferry Rd
Waterford, CT 06385 US

Customer ID: 0000020855
Invoice Number: INV00000001124181
Date: 7/31/2022
Customer PO:
Terms: NET 28

Sold To:

Town of Waterford
Joyce Sauchuk
15 Rope Ferry Rd
Waterford, CT 06385 US

Ship To:

Town of Waterford
Joyce Sauchuk
15 Rope Ferry Rd
Waterford, CT 06385 US

Description	Qty	Price	Amount
Packages & Addons Andrew Messina [REDACTED] Ordered: 7/21/ 22 Order #: 629900	1.00	\$40.49	\$40.49
Third Party Fees Andrew Messina [REDACTED] Ordered: 7/21/ 22 Order #: 629900	1.00	\$18.00	\$18.00
Packages & Addons Brandishea Moses [REDACTED] Ordered: 7/2/ 1/22 Order #: 629894	1.00	\$40.49	\$40.49
Third Party Fees Brandishea Moses [REDACTED] Ordered: 7/2/ 1/22 Order #: 629894	1.00	\$18.00	\$18.00
Packages & Addons Douglas Smith [REDACTED] Ordered: 7/18/2 2 Order #: 627023	1.00	\$40.49	\$40.49
Third Party Fees Douglas Smith [REDACTED] Ordered: 7/18/2 2 Order #: 627023	1.00	\$18.00	\$18.00
Packages & Addons Ernesta Krukauskaitė [REDACTED] Ordered: 7/18/22 Order #: 627441	1.00	\$40.49	\$40.49
Third Party Fees Ernesta Krukauskaitė [REDACTED] Ordered: 7/18/22 Order #: 627441	1.00	\$18.00	\$18.00
Packages & Addons Giovannina Fioravanti [REDACTED] Ordered: 7/1/22 Order #: 617665	1.00	\$40.49	\$40.49
Packages & Addons James Reagan [REDACTED] Ordered: 7/21/22 Order #: 629886	1.00	\$40.49	\$40.49
Third Party Fees James Reagan [REDACTED] Ordered: 7/21/22 Order #: 629886	1.00	\$18.00	\$18.00
Packages & Addons Michael Bartelli [REDACTED] Ordered: 7/1/ 3/22 Order #: 624621	1.00	\$40.49	\$40.49
Packages & Addons Michael Smith [REDACTED] Ordered: 7/21/2 2 Order #: 629171	1.00	\$40.49	\$40.49

Background
Check

APPROVED FOR PAYMENT

ACCT# 10106-52030 *Paid Fee*
AMOUNT 40.49
FISCAL YEAR 2023
SIGNATURE *Alma P...*
DATE 8-9-2022



Connecticut Tax Collectors Association, Inc.

Bill To:

Alan Wilensky
15 Rope Ferry Road, Waterford, CT 06385, US
awilensky@waterfordct.org

Invoice NO: 2311

January 5, 2023

INVOICE

DESCRIPTION

AMOUNT

Tax Collector Dues

\$75.00

GRAND TOTAL

\$75.00

NOTES:

Thank you for choosing Connecticut Tax Collectors Association, Inc.

Thank You

Please make all checks payable to: CTx

MEMBERSHIPS

For "Pay by Check" memberships, please send all checks to:

CTx c/o Fairfield Tax Office

Attn: Maeci Evans

611 Old Post Road, Fairfield, CT 06824

EVENT REGISTRATION

For "Pay by Check" registrants, please send all checks to:

CTx c/o Milford Tax Collector

Attn: Cory Gumbrewicz

70 W River St, Milford CT 06460

NEW LONDON COUNTY TAX COLLECTOR'S ASSOCIATION

Annual Dues Statement
for 2023.

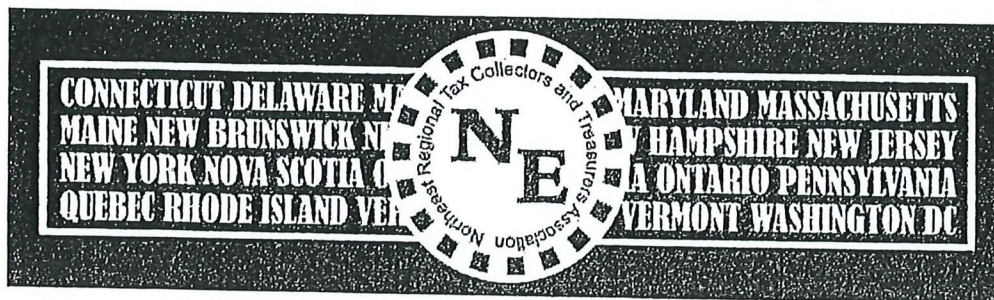
2023 dues:

Member \$20.00

Retired \$5.00

APPROVED FOR PAYMENT
ACCT# 10106 - 52050 Dues Card
AMOUNT \$20.00
FISCAL YEAR 2023
SIGNATURE [Signature]
DATE 12/15/2022

Please make/remit payment to:
New London County Tax Collector's Ass'n
c/o Amy Snell
Stonington Tax Collector's Office
152 Elm St
Stonington, CT 06378



NRTCTA Membership Application

New & Renewal: July 1, 2022 – June 30, 2023

Make check payable to: NRTCTA. Send to Rosemarie Silva 4 Garfield Terrace, West Warwick, RI 02893. Questions/Phone: Rosemarie Silva (401) -827-9063 and JoAnne Santos (401)-364-1217

Individual Membership:

Dues: US \$30.00 Active Member (Also for Each Vendor Representative)

\$5.00 Retired Member

\$100.00 Subscribing Member

Your Name:

Title / Position:

E-mail:

Telephone number:

Address:

Name of Community you work for:

Associate Membership (Business / Vendors)

Dues: US \$100.00 Per Organization (Associate Business Membership)

Name of Company / Organization:

Representative Name(s)/Title(s):

E-mail:

Telephone number:

Address:



Good morning!! Please refer to the attached for a save the date for the upcoming March 2024 conference and future meetings at Aqua Turf. Below is some additional information regarding the conference.

1. The pricing increased slightly for 2024 which is as follows:

Plan A	\$750	(Wednesday-Friday, all meals & single occupancy)
Plan B	600	(Wednesday-Friday, all meals & double occupancy)
Plan C	105	(Commuter-Wednesday only, Breakfast & Lunch)
Plan C	125	(Commuter-Thursday only, Breakfast & Lunch)
Plan C	40	(Commuter-Friday only, Breakfast)
Plan C	260	(Commuter all 3 days, Breakfast & Lunch)
Plan E	75	(Online-Wednesday only)
Plan E	75	(Online-Thursday only)
Plan E	25	(Online-Friday only)
Plan E	155	(Online-all 3 days)
	100	(Wednesday night dinner & Entertainment)
	150	(Banquet Dinner Thursday night)
	145	(Additional night's room)

The above pricing will remain in effect for the 2025 conference.



OPTIONS :

PLAN A: "SINGLE": Single Occupancy, member, entire conference – Sunday through Wednesday; 3 nights lodging, plus meals (Sunday night potluck, 3 breakfasts, 2 lunches, dinner Tuesday) – **Early bird (by 7/15) = \$800 per person. OR: \$900 per person (7/16 through 8/21/23)** (one member only in the room).

PLAN B: "DOUBLE": Double Occupancy, member, entire conference – Sunday through Wednesday; 3 nights lodging, plus meals (Sunday night potluck, 3 breakfasts, 2 lunches, dinner Tuesday) – **Early bird (by 7/15) = \$550 per person. OR: \$650 per person (7/16 through 8/21/23)** (two NRTCTA members sharing one guestroom. * VALUE !! * Also : if you are interested in similar rates for 3 or 4 in a room – reach out to us.

PLAN C: "GUEST": Non member guest, sharing a room with a NRTCTA member: **\$300 per person** (for example, spouse or guest. You [member] register under Plan A; your spouse registers under Plan C. All conference meals and functions including the Sunday night potluck, and the Tuesday night dinner are included for both of you under Plan A (you) & Plan C (guest). No early bird pricing for this plan.

PLAN D: "COMMUTER - CONFERENCE": Commuter Plan: **NO LODGING – Meals Only** – entire conference. **Early bird (by 7/15) = \$300 per person. OR: \$365 per person (7/16 through 8/21/23).** All conference meals included (3 breakfasts, 2 lunches, Sunday night potluck, and the Tuesday night dinner) included.

PLAN E: "EXTRA NIGHTS": Additional Night's Lodging: **\$180 per night** (before, or after) – subject to availability . No early bird pricing.

PLAN T: "THEMED DINNER": Tuesday night dinner (if purchased separately): **\$100 per person.** No early bird pricing.

PLAN O: "ONE DAY COMMUTER": **ONE DAY COMMUTER: MONDAY \$155; TUESDAY \$135; or WEDNESDAY: \$90 per day per person.** Includes breakfast and lunch. Specify day. No early bird pricing.

PLAN V: "VENDOR" / EXHIBITOR TABLE: \$250. ** VALUE DEAL! ** Monday, Tuesday, Wednesday morning exhibits. The vendor exhibition cost is **IN ADDITION TO** your registration costs (above). No early bird pricing.

Children: There is a charge for childrens' meals, and for children lodging with you. Please contact Lisa Biagiarelli at lbiagi@norwalkct.gov with questions.

Hotel policies, in brief: [Atlantic Sands Hotel & Conference Center](#) | [Terms & Conditions](#) | [Rehoboth](#)

Pets: Facility makes no allowance for pets or emotional support animals.

Smoking: The entire facility is non-smoking. Smoking is prohibited in all areas, including guest rooms, banquet spaces, restaurants, hallways, lobbies, restrooms, and on balconies.

Parking: complimentary on-site parking for one vehicle per room reservation; first come first served.

Check in: 4 pm. **Check out:** 11 am. It is up to commuters or other day guests to secure public parking.

Other occupants: The hotel has a policy of charging for other adults and children being in the room with you even if they are not attending the event. Please reach out to Lisa B. in advance with any questions.



INVOICE

Aqua Turf Registration

Attendee information

Invoice #
AquaT-00257

Name
Alan Wilensky

Title
President

City/Town Represented
Waterford

Email
awilensky@waterfordct.org

Phone
(860) 444-5815

Are you a Dues Paying CTx Member?
Yes

Meal Selection

If applicable, any dietary restrictions?

Check Out

Payment Option
Pay By Check

Order

Product	Qty	Unit Price	Price
Chicken - \$50	1	\$50.00	\$50.00
Total			\$50.00

Please remember to send your check to:
CTx c/o Milford Tax Collector
Attn: Cory Gumbrewicz
70 W River St, Milford CT 06460

Staples Business Advantage.



Thank you for your order, Diana Wall!

A confirmation email will be sent to dwall@waterfordct.org with the complete order details.

Order Number: 7615269599

Status: Pending Approval

Add to list Print to pdf

Pending with: ROTELLA APPROVER ?

Placed on: September 19, 2023

Shipping information

Diana Wall
TOW TAX COLL
TOWN OF WATERFORD
15 ROPE FERRY RD
Diana Wall/Front Reception
WATERFORD, CT 06385-2806 US
(860)444-5820

Accounting information

Order Summary

Items (4)	\$153.85
Pretax subtotal	\$153.85

Order total \$153.85

Buy again ?

Feedback

4 items purchased

Expected delivery by September 20, 2023



Epson ERC-32B Black Dot-Matrix Printer Ribbon
(E65090)
Item #: 752325 | MFR Item #: E65090

Add to list

10 @ \$6.89 1/EA
\$68.90

Packing slip note
tax collector

33% off



DN CONTR...

Staples Carbonless Paper Roll, 2-Ply, 3" x 100', White,
1 Roll (18300-CC)
Item #: 532531 | MFR Item #: 18300CC | CIN #: 532531

Added to list

40 @ \$1.65 1/RL
~~\$2.49~~
\$66.00

Packing slip note
tax collector