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TOWN OF WATERFORD TRANSFER REQUEST FORM

Out of Series Transfer Request

Public Works
DEPARTMENT

4th Quarter

Line No.	Org. Code	Object Code	Object Description	APPROVED Budget Amount	CURRENT Budget Amount	ACCOUNT INCREASE	ACCOUNT DECREASE	REVISED Budget Amount
1	10130	53100	Tires	35,000.00	(5,898.45)	5,899		1
2	10130	51540	Snow Overtime	35,594.00	9,015.83		(5,899)	3,117
TOTAL						5,899	(5,899)	

Explanation
See Attached memo

email
Department Head

Kim Allen
Director of Finance

12/12/23
Date

12/13/23
Date

First Selectman

Date

Commission/Board Approval

Date Date

INTER-OFFICE MEMORANDUM

TOWN OF WATERFORD

To: Kimberly Allen, Finance Director
From: Gary J. Schneider, Director of Public Works
Date: June 12, 2023
Re: Out of Series Transfer – FY23

The Department respectfully requests the following Out of Series Transfer;

Item 1 Tires: Increase of \$5,899

- Service calls to mount heavy truck tires.

Item 2 Snow Overtime: Decrease of \$5,899

- This year the snow removal crew was called out only 7 times.



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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
101 GENERAL FUND						
10130 PUBLIC WORKS						
51110 ADMINISTRATION						
10130 51110	ADMINISTRATION	338,287.00	313,818.50	0.00	24,468.50	92.8%
51130 ENGINEERING						
10130 51130	ENGINEERING	5,558.00	0.00	0.00	5,558.00	.0%
51210 CLERICAL AND TECHNICAL						
10130 51210	CLERICAL AND TECHNICAL	150,880.00	153,587.77	0.00	-2,707.77	101.8%*
51450 EXTRA DUTY						
10130 51450	EXTRA DUTY	0.00	0.00	0.00	0.00	.0%
51451 EXTRA DUTY REGULAR WAGES						
10130 51451	EXTRA DUTY REGULAR WAGES	0.00	0.00	0.00	0.00	.0%
51510 EQUIPMENT MAINTENANCE						
10130 51510	EQUIPMENT MAINTENANCE	363,810.00	335,584.82	0.00	28,225.18	92.2%
51520 HIGHWAY MAINTENANCE						
10130 51520	HIGHWAY MAINTENANCE	871,476.00	757,600.58	0.00	113,875.42	86.9%

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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

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FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSTMS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51530 REFUSE COLL. & DISPOSAL						
10130 51530	REFUSE COLL. & DISPOSAL 0.00	453,567.00	393,091.92	0.00	60,475.08	86.7%
51540 SNOW REMOVAL						
10130 51540	SNOW REMOVAL -20,406.00	35,594.00	26,578.17	0.00	9,015.83	74.7%
51810 OVERTIME						
10130 51810	OVERTIME 0.00	52,000.00	57,989.17	0.00	-5,989.17	111.5%*
51910 FRINGE BENEFITS						
10130 51910	FRINGE BENEFITS 0.00	12,525.00	12,231.71	685.09	-391.80	103.1%*
51920 F.I.C.A.						
10130 51920	F.I.C.A. 0.00	176,263.00	145,290.35	0.00	30,972.65	82.4%
52010 ADVERTISING						
10130 52010	ADVERTISING 0.00	0.00	0.00	0.00	0.00	.0%
52020 POSTAGE						
10130 52020	POSTAGE 400.00	400.00	547.27	0.00	-147.27	136.8%*
52030 PROFESSIONAL FEES						
10130 52030	PROFESSIONAL FEES 0.00	113,000.00	84,937.45	24,267.96	3,794.59	96.6%

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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

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FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52040 SERVICE CONT AND REPAIRS						
10130 52040	SERVICE CONT. AND REPAIRS 8,000.00	73,000.00	58,126.27	16,938.15	-2,064.42	102.8%*
52050 DUES CONFER						
10130 52050	DUES, CONFERENCES & EDUCATION 0.00	2,000.00	2,005.00	0.00	-5.00	100.3%*
52060 PRINTING						
10130 52060	PRINTING 0.00	100.00	103.30	0.00	-3.30	103.3%*
52070 REIMBURSABLE EXPENSES						
10130 52070	REIMBURSABLE EXPENSES 0.00	50.00	50.00	0.00	0.00	100.0%
52090 HEATING FUEL						
10130 52090	FUEL OIL 0.00	0.00	0.00	0.00	0.00	.0%
52100 ELECTRICITY						
10130 52100	ELECTRICITY 0.00	0.00	0.00	0.00	0.00	.0%
52110 WATER						
10130 52110	WATER 0.00	0.00	0.00	0.00	0.00	.0%
52400 MEAL ALLOWANCE						
10130 52400	MEAL ALLOWANCE 2,300.00	2,300.00	784.01	0.00	1,515.99	34.1%

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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

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FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSTMS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52410 STREET TREE MAINTENANCE						
10130 52410 STREET TREE MAINTENANCE	0.00	5,550.00	0.00	0.00	5,550.00	.0%
52450 SITE WORK						
10130 52450 SITE WORK	0.00	800.00	0.00	0.00	800.00	.0%
52460 STREET LIGHTING						
10130 52460 STREET LIGHTING	0.00	95,500.00	68,576.80	0.00	26,923.20	71.8%
52470 SOLID WASTE DISPOSAL						
10130 52470 SOLID WASTE DISPOSAL	70,300.00	945,300.00	716,108.90	206,737.45	22,453.65	97.6%
52475 RECYCLING PROGRAM.						
10130 52475 RECYCLING PROGRAM	0.00	150.00	0.00	0.00	150.00	.0%
52500 OPTIONS AND RIGHTS OF WAY						
10130 52500 OPTIONS AND RIGHTS OF WAY	0.00	0.00	0.00	0.00	0.00	.0%
52510 RENTAL OF EQUIPMENT						
10130 52510 RENTAL OF EQUIPMENT	6,500.00	11,500.00	9,453.00	0.00	2,047.00	82.2%
52531 LANDFILL CAP MAINTENANCE						
10130 52531 LANDFILL CAP MAINTENANCE	7,200.00	28,200.00	20,950.00	7,250.00	0.00	100.0%



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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

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ORIGINAL APPROP	TRANS/ADJSTMS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
53010 OFFICE SUPPLIES						
10130 53010	OFFICE SUPPLIES	325.00	244.65	0.00	80.35	75.3%
53030 OPERATIONAL SUPPLIES						
10130 53030	OPERATIONAL SUPPLIES	21,000.00	18,665.50	2,248.96	85.54	99.6%
53050 ENGINEERING SUPPLIES						
10130 53050	ENGINEERING EQUIP.&SUPPLIES	300.00	261.40	0.00	38.60	87.1%
53070 AUTO REPAIRS						
10130 53070	AUTO REPAIRS	251,000.00	213,156.03	26,806.57	11,037.40	95.6%
53090 FUELS AND LUBRICANTS						
10130 53090	FUELS AND LUBRICANTS	200,000.00	368,362.36	0.00	-168,362.36	184.2%*
53100 TIRES						
10130 53100	TIRES	35,000.00	40,868.01	30.44	-5,898.45	116.9%*
53240 REFUSE DISPOSAL MATERIALS						
10130 53240	REFUSE DISPOSAL MATERIALS	0.00	0.00	0.00	0.00	.0%
53250 TRAFFIC CONTROL MATERIALS						
10130 53250	TRAFFIC CONTROL MATERIALS	20,000.00	14,294.15	3,784.04	1,921.81	90.4%



FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
53300 HIGHWAY MATERIALS						
10130 53300	HIGHWAY MATERIALS -103,000.00	73,500.00	62,854.96	7,869.35	2,775.69	96.2%
54050 AUTOMOTIVE EQUIPMENT						
10130 54050	AUTOMOTIVE EQUIPMENT -18,000.00	51,145.00	47,072.74	0.00	4,072.26	92.0%
54060 OFFICE EQUIPMENT						
10130 54060	OFFICE EQUIPMENT 1,406.00	2,206.00	2,205.20	0.00	0.80	100.0%
55010 TOWN AID ROADS IMPROVED						
10130 55010	TOWN AID ROADS IMPROVED 0.00	317,277.00	172,414.67	45,002.00	99,860.33	68.5%
TOTAL PUBLIC WORKS	0.00	4,709,563.00	4,097,814.66	341,620.01	270,128.33	94.3%
TOTAL GENERAL FUND	0.00	4,709,563.00	4,097,814.66	341,620.01	270,128.33	94.3%
TOTAL EXPENSES	0.00	4,709,563.00	4,097,814.66	341,620.01	270,128.33	
GRAND TOTAL	0.00	4,709,563.00	4,097,814.66	341,620.01	270,128.33	94.3%

** END OF REPORT - Generated by Kimberly Allen **

TOWN OF WATERFORD TRANSFER REQUEST FORM

In Series (Over \$1000)

Emergency Management
DEPARTMENT

Line No.	Org. Code	Object Code	Object Description	APPROVED Budget Amount	CURRENT Budget Amount	Budget Transfer INCREASE	Budget Transfer DECREASE	REVISED Budget Amount
1	10122	52300	Training, Education & Emergency	\$ 2,600	\$ 2,341		\$ (2,340)	\$ 1
2	10122	52040	SERVICE CONTRACTS & REPAIRS	\$ 43,534	\$ (698)	\$ 2,340		\$ 1,642
3								\$ -
4	10122	51440	Dispatch Personnel	\$ 608,371	\$ 115,654		\$ (18,000)	\$ 97,654
5	10122	51810	Dispatch Overtime	\$ 184,630.00	\$ (3,947)	\$ 18,000		\$ 14,053
TOTAL						20,340.00	\$ (20,340)	

Explanation:

Training, Education & Emergency is currently under budget as emergencies have been limited and most costs have been reimbursed by the Nuclear Safety Fund.

Service Contracts and Repairs is over budget due to costs of materials for the EOC project. Labor for project provided by BOE at no cost.

Dispatch Personnel is currently overfunded as the department has had vacancies during the fiscal year due to retirements. Hiring and training is ongoing.

Dispatch Overtime is currently underfunded due to overtime replacement costs for vacancies created by retirements.

Steven Sinagra
Department Head

Kim Allen
Director of Finance

First Selectman

Commission/Board Approval

June 14, 2023
Date

6/16/23
Date

Date

Date



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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
101 GENERAL FUNG						
10122 EMERGENCY MANAGEMENT						
51110 ADMINISTRATION						
10122 51110	ADMINISTRATION 0.00	78,611.00	76,051.39	0.00	2,559.61	96.7%
51210 CLERICAL AND TECHNICAL						
10122 51210	CLERICAL AND TECHNICAL 0.00	3,486.00	3,193.92	0.00	292.08	91.6%
51240 EDUCATIONAL INCENTIVE						
10122 51240	DISPATCH EDUCATION INCENTIVE 0.00	2,300.00	0.00	0.00	2,300.00	.0%
51440 DISPATCH						
10122 51440	DISPATCH PERSONNEL -55,000.00	608,371.00	492,716.59	0.00	115,654.41	81.0%
51810 OVERTIME						
10122 51810	DISPATCH OVERTIME 50,000.00	184,630.00	188,576.58	0.00	-3,946.58	102.1%*
51823 EMERGENCY PERSONNEL						
10122 51823	EMERGENCY PERSONNEL 0.00	1,800.00	0.00	0.00	1,800.00	.0%
51830 TRAINING & EDUCATION						
10122 51830	TRAINING & EDUCATION 5,000.00	12,080.00	9,771.39	0.00	2,308.61	80.9%



FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSTMS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51920 F.I.C.A.						
10122 51920	F.I.C.A.	68,552.00	57,060.30	0.00	11,491.70	83.2%
52010 ADVERTISING						
10122 52010	ADVERTISING	200.00	0.00	0.00	200.00	.0%
52020 POSTAGE						
10122 52020	POSTAGE	1,000.00	0.00	0.00	1,000.00	.0%
52030 PROFESSIONAL FEES						
10122 52030	PROFESSIONAL FEES	1,140.00	1,140.00	0.00	0.00	100.0%
52040 SERVICE CONT AND REPAIRS						
10122 52040	SERVICE CONT. AND REPAIRS	43,534.00	42,628.41	1,604.42	-698.83	101.6%*
52050 DUES CONFER						
10122 52050	DUES, CONFERENCES & EDUCATION	18,344.00	9,428.88	0.00	8,915.12	51.4%
52060 PRINTING						
10122 52060	PRINTING	200.00	2.45	0.00	197.55	1.2%
52070 REIMBURSABLE EXPENSES						
10122 52070	REIMBURSABLE EXPENSES	0.00	0.00	0.00	0.00	.0%



FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52080 TELEPHONE						
10122 52080 TELEPHONE	0.00	28,368.00	19,423.72	1,818.70	7,125.58	74.9%
52100 ELECTRICITY						
10122 52100 ELECTRICITY	0.00	0.00	0.00	0.00	0.00	.0%
52300 TRAINING & EDUCATION						
10122 52300 TRAINING, EDUCATION & EMERG	0.00	2,600.00	259.01	0.00	2,340.99	10.0%
52370 CLOTHING OR UNIFORM ALLOW						
10122 52370 DISPATCH CLOTHING ALLOWANCE	0.00	3,760.00	933.57	0.00	2,826.43	24.8%
52415 GENERATOR MAINTENANCE						
10122 52415 GENERATOR MAINTENANCE	0.00	6,200.00	4,688.50	1,507.50	4.00	99.9%
53010 OFFICE SUPPLIES						
10122 53010 OFFICE SUPPLIES	42.85	292.85	292.85	0.00	0.00	100.0%
53020 OTHER SUPPLIES						
10122 53020 OTHER SUPPLIES	0.00	1,030.00	995.88	0.00	34.12	96.7%
53090 FUELS AND LUBRICANTS						
10122 53090 FUELS AND LUBRICANTS	-42.85	987.15	611.60	0.00	375.55	62.0%



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Town of Waterford, CT
YEAR-TO-DATE BUDGET REPORT

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FOR 2023 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	% USED
53120 SHELTER SUPPLIES						
10122 53120	SHELTER SUPPLIES 0.00	600.00	0.00	0.00	600.00	.0%
53130 RADIOLOGICAL SUPPLIES						
10122 53130	RADIOLOGICAL SUPPLIES 0.00	400.00	254.24	0.00	145.76	63.6%
54120 DISPATCH CENTER EQUIPMENT						
10122 54120	DISPATCH CENTER EQUIPMENT 0.00	0.00	0.00	0.00	0.00	.0%
54150 SURPLUS EQUIPMENT						
10122 54150	SURPLUS EQUIPMENT 0.00	0.00	0.00	0.00	0.00	.0%
54190 EMERGENCY EQUIPMENT						
10122 54190	EMERGENCY EQUIPMENT 0.00	0.00	0.00	0.00	0.00	.0%
TOTAL EMERGENCY MANAGEMENT	0.00	1,068,486.00	908,029.28	4,930.62	155,526.10	85.4%
TOTAL GENERAL FUND	0.00	1,068,486.00	908,029.28	4,930.62	155,526.10	85.4%
TOTAL EXPENSES	0.00	1,068,486.00	908,029.28	4,930.62	155,526.10	
GRAND TOTAL	0.00	1,068,486.00	908,029.28	4,930.62	155,526.10	85.4%

** END OF REPORT - Generated by Kimberly Allen **

Finance Department

Memo

June 16, 2023

Re: Bid Waiver-NexGen Public Safety CAD/RMS/Mobile

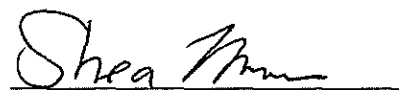
Mr. Brule:

The Purchasing Agent, on behalf of the Information Technology Department, respectfully seeks a Bid Waiver to obtain a public safety CAD/RMS/Mobile software and solution required hardware from NexGen Public Safety Solutions (CT State Contract #04ITZ0006MA) for \$290,033.60, in accordance with the Purchasing Ordinance Section 3.08.050. NexGen is the sole source for the NexGen CAD/RMS/Mobile software which is being acquired to increase efficiencies and reduce support fees for the software that is required.

This provides services that are used by more than 95% of CT Public Safety departments.

Funds will be made available in line 34724-55910 (NexGen Transition).

Respectfully



Shea Moses
Purchasing Agent
Town of Waterford

FIFTEEN ROPE FERRY ROAD



WATERFORD, CT 06385-2886

June 15, 2023

To: First Selectman Robert Brule
From: IT Manager Jeffrey Robillard
Date: 06/15/2023
Re: **Bid Waiver NexGen Public Safety CAD/RMS/MOBILE**

I am requesting a Bid Waiver in accordance with Section 3.08.050 of the Town of Waterford Code of Ordinances. The Waiver is needed to obtain a public safety CAD/RMS/MOBILE software and solution required hardware from Nexgen Public Safety Solutions (CT State Contract # 04ITZ0006MA) for \$290,033.60.

Nexgen Public Safety Solutions is the sole source for the Nexgen CAD/RMS/MOBILE software which is being acquired to increase efficiencies and reduce support fees for software required for recording, reporting, and sharing public safety data between Dispatch, Police, Fire, and outside CT State Agencies.

This software is focused on the needs of CT public safety, based out of Guilford CT, and is currently used by more than 95% of Connecticut Public Safety organizations/departments with many Towns currently in the process of migrating to it.

Thank you

Jeffrey M. Robillard,
IT Manager
Town of Waterford



Quote

Quote Number: 1448

Payment Terms:
Expiration Date: 07/31/2023

Quote Prepared For

Steven Sinagra
Waterford Police Department
41 Avery Lane
Waterford, CT 06385
United States
Phone:(860) 442-3603
ssinagra@waterfordct.org

Quote Prepared By

Jaime Scatena
NexGen Public Safety Solutions
2488 Boston Post Rd
Guilford, CT 06437
United States
Phone:203-500-3566
Fax:
jaime@nexgenpss.com

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
One-Time Items						
1)	1	Nexgen CAD and RMS Software	\$120,000.00		\$120,000.00	\$120,000.00
2)	1	Nexgen Mobile Data Software	\$25,000.00		\$25,000.00	\$25,000.00
3)	1	Nexgen Data Conversion	\$20,000.00		\$20,000.00	\$20,000.00
4)	1	Nexgen AVL Software	\$15,000.00		\$15,000.00	\$15,000.00
5)	1	Nexgen Apeon RMS Software Engine Allows Realtime Live- Live database engine with 50 Concurrent Users	\$5,000.00		\$5,000.00	\$5,000.00
6)	1	Nexgen Live Scan new IDEMIA Interface Implementation (CT)	\$2,500.00		\$2,500.00	\$2,500.00
7)	1	Nexgen Analytics with PowerBI Requires SQL Server 2016 or Greater	\$2,500.00		\$2,500.00	\$2,500.00
8)	1	Nexgen IA Internal Affairs Application	\$2,500.00		\$2,500.00	\$2,500.00
9)	1	Nexgen LINX Interface Labor	\$1,000.00		\$1,000.00	\$1,000.00
10)	1	Nexgen eCitation Version 2 Labor to implement eCitation Version 2 includes electronic warnings.	\$3,120.00		\$3,120.00	\$3,120.00
11)	1	Nexgen Citizen Reporting Software (SAAS) Annual Subscription -Software as Service. Citizen Self Reporting Software for Non-Emergency Incidents.	\$2,500.00		\$2,500.00	\$2,500.00
12)	1	Nexgen & Tighe & Bond GIS Services Tighe & Bond Services GIS Data provided to utilize within Nexgen CAD & Mobile Software Application	\$6,200.00		\$6,200.00	\$6,200.00

Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
13)	45	Netmotion Mobility VPN SAAS Complete Subscription 22 Licenses Full access to the NetMotion Complete platform and all of its features, powering security, visibility and connectivity use-cases. Includes the software defined perimeter (SDP), enterprise VPN and experience monitoring solutions.	\$120.00		\$120.00	\$5,400.00
14)	1	Nexgen CAD Status Screen Viewer Customized to be utilized on Large Scale SmartTV 43" or larger. Nexgen does not provide TVs or Mounting.	\$2,500.00		\$2,500.00	\$2,500.00
15)	1	Nexgen ESO Fire Software Interface (NFIRS)	\$2,500.00		\$2,500.00	\$2,500.00
16)	1	Nexresponder Initial Setup Fee per/agency	\$1,000.00		\$1,000.00	\$1,000.00
17)	30	Nexresponder™ iPad APP per/Device License Nexresponder APP per/device For iPad. For Rolling Fleet 22 Devices FD 8 Devices EMS (Optional EMS to be paid by EMS Department (\$4,000))	\$500.00		\$500.00	\$15,000.00
18)	7	NexResponder iPhone APP p/Device License Per/Device License 5 Police Department Administration 2 Fire Department Administration	\$250.00		\$250.00	\$1,750.00
19)	1	Nexgen ESO EMS Interface (EPCR)	\$2,500.00		\$2,500.00	\$2,500.00
20)	1	Nexgen - EMS Charts Interface (EPCR)	\$2,500.00		\$2,500.00	\$2,500.00
21)	1	Munission Smartshot Bundle Photobooking Software - Includes Canon Camera, Footdecals, Gray paint NIST. Cable CAT 25'	\$4,999.95		\$4,999.95	\$4,999.95
22)	1	Nexgen APCO IntelliCom Interface Interface to be developed upon agency purchasing Intellicom application.	\$15,000.00		\$15,000.00	\$15,000.00
23)	1	Nexgen Rapid SOS Interface TBD Roll out will be in 2023	\$2,500.00		\$2,500.00	\$2,500.00
24)	48	Trancite Easy Street Draw V6 Easy Street Draw Accident Diagraming Software Provided by State of Connecticut from Trancite. State of Connecticut provides ESD V6.4 accident diagramming software at no cost. Subject to change based on CT DOT in the new year 2023 The agency will be responsible for cost if the State Connecticut DOT does not continue to provide the software for free.	\$199.00		\$199.00	\$9,552.00

Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
25)	2	E-Signature Pad Topaz	\$499.99		\$499.99	\$999.98
26)	2	E-Signature Tilt Stand	\$199.99		\$199.99	\$399.98
27)	2	Zebra Evidence Printer ZD421	\$629.99		\$629.99	\$1,259.98
28)	1	Zebra Labels (Case of 12)	\$249.99		\$249.99	\$249.99
29)	1	Zebra Ribbon (Case 12)	\$129.99		\$129.99	\$129.99
30)	2	LS428 Evidence Wireless Scanner	\$549.99		\$549.99	\$1,099.98
31)	20	SEIKO, MP-A40 BLUETOOTH PRINTER ONLY, REAR FACING TOF SENSOR NXGMP-A40-B06JK2U	\$829.99	\$50.00	\$779.99	\$15,599.80
32)	20	SEIKO, Battery ByPass Kit NXGBBA40-KTA1 Seiko Battery ByPass	\$249.99		\$249.99	\$4,999.80
33)	20	Seiko MP-A40 Printer Mount NXG7160-1540	\$149.99		\$149.99	\$2,999.80
34)	20	SEIKO, USB CABLE FOR MP-B30 NXGPN IFC-U01-1-E	\$9.99		\$9.99	\$199.80
35)	20	Professional Services Installation p/vehicle Goodrich Solutions install E-Ticket Hardware including any firmware software updates to printer drivers.	\$225.00		\$225.00	\$4,500.00
36)	1	Nexgen Software Train the Trainer Onsite Train the Trainer Program Included. If COVID Levels are excessively high in nature whereas onsite is restricted by Governor Orders. Nexgen will provide a combination of virtual via Microsoft Teams and Onsite when permitted.	\$10,000.00		\$10,000.00	\$10,000.00
37)	1	Nexgen Professional Services Project Management Project Management is assigned to the agency - involving coordinating with Waterford's designated POCs and organizing Nexgen's technical resources for your successful transition to Nexgen Software Solution.	\$10,000.00		\$10,000.00	\$10,000.00
One-Time Total						\$322,961.05
Shipping Items						
38)	1	Shipping & Handling Shipping & Handling for Signature Pads, Evidence Resin, Labels. E-Ticket Equipment.	\$124.55		\$124.55	\$124.55
Shipping Total						\$124.55
One-Time Discount Items						
39)	1	Discount Applied COVID/Agency Size Discount applied/authorized by CEO, Sal Annunziato	\$0.00	(\$21,000.00)		(\$21,000.00)

Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
40)	1	Discount Applied Under 50 Sworn	\$0.00	(\$2,500.00)		(\$2,500.00)
41)	1	Discount Applied Trancite ESD V6.4 State of Connecticut provides ESD V6.4 accident diagramming software at no cost. Subject to change based on CT DOT in the new year 2023 The agency will be responsible for cost if the State Connecticut DOT does not continue to provide the software for free.	\$0.00	(\$9,552.00)		(\$9,552.00)
One-Time Discount Total						(\$33,052.00)

CT State Contract #. 04ITZ0006MA

Subtotal **\$290,033.60**
Total Taxes **\$0.00**
Total **\$290,033.60**

Optional Items

42)	0	New England Geo Data Preparation New England Geo Services GIS Data provided to utilize within Nexgen CAD & Mobile Application.	\$4,950.00		\$4,950.00	\$0.00
43)	0	Nuance Dragon DLE Starter Pack Voice Dictation by Nuance 5 Licenses 5 Microphones	\$7,560.00		\$7,560.00	\$0.00
44)	0	Nexgen Axon Body Camera Interface	\$1,500.00		\$1,500.00	\$0.00
45)	0	Nexgen Interface FD -I am Responding labor for interface setup.	\$250.00		\$250.00	\$0.00
46)	0	Nexgen Red Alert Fire Interface (NFIRS Alpine Software)	\$2,500.00		\$2,500.00	\$0.00
47)	0	Nexgen First Due Interface (NFIRS)	\$2,500.00		\$2,500.00	\$0.00
48)	0	Nexgen Interface to Priority Dispatch (EMD)	\$2,500.00		\$2,500.00	\$0.00
49)	0	Nexgen Interface E-Power Phone (EMD) Annual Per/Seat License	\$2,500.00		\$2,500.00	\$0.00
50)	0	Nexgen Zetron Interface	\$2,500.00		\$2,500.00	\$0.00
51)	0	Nexgen ZOLL Interface	\$5,000.00		\$5,000.00	\$0.00
Optional Total						\$0.00

Subtotal **\$0.00**
Total Taxes **\$0.00**
Total **\$0.00**

Including Optional Quote Items
Subtotal **\$290,033.60**

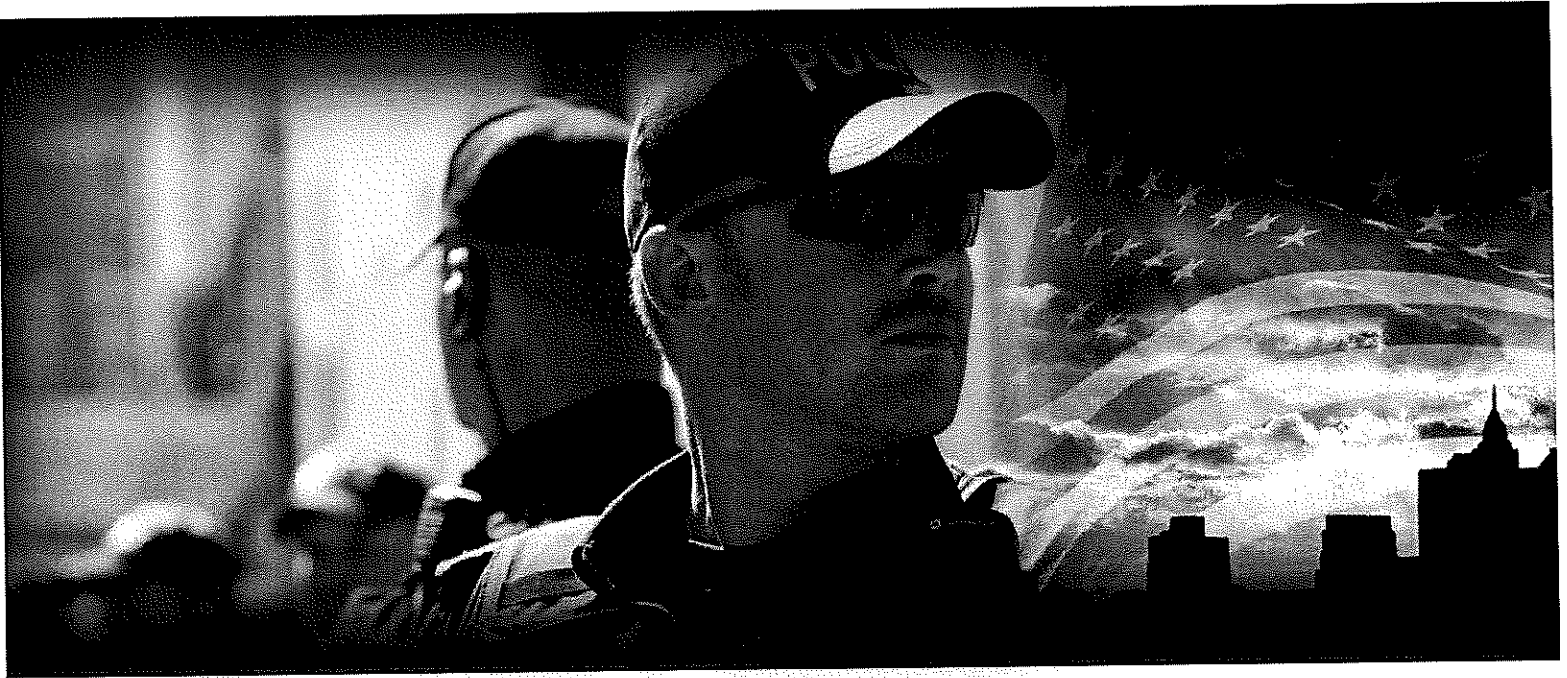
Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
Total Taxes						\$0.00
Total						\$290,033.60

Authorizing Signature _____

Date _____

Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.



Scope of Work

LEAS Solution

CAD. RMS. MOBILE. AVL. E-CITATION. ANALYTICS.

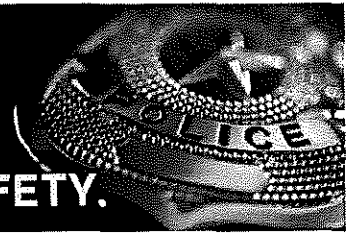
Serving

Town of Waterford- Connecticut

Police. Fire. Ems.



Town of
Waterford
CONNECTICUT



Company Accomplishments

Since 1997, Nexgen Solutions continues to lead law enforcement technology to advance officers expertise leading the way with next generation of public safety solutions.

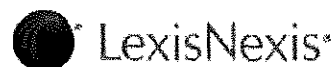
Nexgen is recognized throughout Connecticut Police Departments and State Agencies as the State standard in law enforcement technology. We serve 156 cities & towns in Connecticut out of 169 including Connecticut State Police, DMV, DEEP, DMHAS, State Capitol Police, & Major Universities - UConn University, UCONN Health, Central Connecticut State University, Quinnipiac University, University of New Haven, & Salem State University.

Ensuring your relationship with Nexgen:

- **Connecticut State Contract Master Purchase Agreement with DOIT**
- 2022 Calls for Service 1.94 Million in Connecticut
- Sole Source Provider in Connecticut with Lexis Nexis (*Formally Apriss/Docview*)
- DocView /Apriss/Lexis Nexis) over 400,000+ PR1 Forms Submitted
- 50+ Million in Fines Generated Resulting from E-Citation
- Unmatched interface with State of Connecticut Systems
- CT State Forms preloaded in the system no additional charges.
- Annual updates to the software No Additional Charges incl/ Annual Maintenance
 - Including changes to Forms mandatory by the court systems
 - I.E. Warrant Form Changed 3 times in 1 Quarter updated all clients in Q1.
 - No charge was applied to CT Customers.
- Updates are self-updating **do not require the officer to manipulate every laptop** in the field for the department. Simply logon to MDT and accept new release uploads with less than 20 seconds. Reducing downtime while always keeping critical communications live and current.
 - 1,200 Troopers were updated in less than 20 minutes in an update from our Technical Support Staff
 - **NexWeb RMS Engine** is a Live/Live mode allowing data from mobile to be the same when picking up in headquarters desktop.
- Electronic Submittals to the Connecticut Court via LEAS –Nexgen Software
- Disposition Downloads to LEAS saving records critical time.
- Electronic Submittals to Centralized Infraction Bureau (CIB) – E-Ticket
 - Automatically sends to CIB within 3 days of Infraction.
 - Over 50+ Million Fines Generated and Growing Daily
- Submit to NIBRS straight from the LEAS Software.
 - Software Technology Modeled by NIBRS Compliance
- Department Review Module feeds IA (Internal Affairs) Module early warning Identifier

- **PowerBuilder BI** –Statistical Analytics with Interactive Visual Dashboard Reporting
- Nexgen developed seamless driven **DDACTS reporting**.
- Interface directly to **AFIS/Livescan** Machine & New Interface to the **IDEMIA**
- Interface to **LINX**
- Nexgen Awarded contract by DOT and fully designed and integrated **MMUCC**.
- Nexgen Awarded the **CT CISS project** to develop and deliver to all Nexgen Clients.
- Racial profiling Alvin Penn Law fully integrated for CT State compliance.
- Statistical Analysis Delivering the agency Facts geographically and report graphically within minutes crime statistics:
 - Crime Type, By Age, By Race, By Time, By Location, By Month, By Year
- *Hunter Smartshot Booking Bundle keeps booking photos consistent as if the same officer took the picture every time. Providing ease of compliance and user-friendly interface making it as simple as point and click.*
- **LexisNexis- Integration** allows Police Departments to upload Accident Reports via Web still collect their fee.
- **Nuance Partnership** – Voice Dictation Capability for Incident Reporting.
- 36 Modules included Nexgen Software Solution –Streamline Public Safety Operations
- Comprehensive Train the Trainer
- Nexgen Technology allows data to be centralized, data entered is entered once and then continually used throughout the entire application. Saving time, increasing data efficiency, improving workflow & operations, while public safety can concentrate on the job at stake to save and protect lives.

NEXGEN STRATEGIC PARTNER

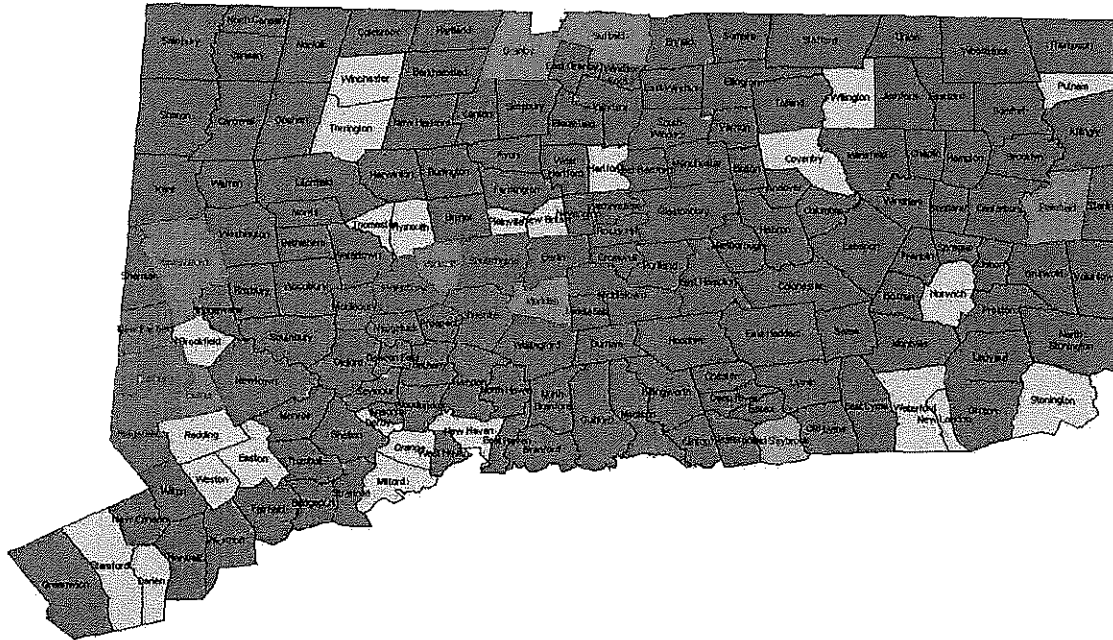


huntersystems





PUBLIC SAFETY SOLUTIONS COVERAGE MAP



Nexgen Customer Base

Nexgen Customers Not Represented on Map

Department of Public Safety (CSP)
 Department of Mental Health & Addiction
 Department of Motor Vehicle (DMV)
 Department of Energy & Protection (DEEP)
 State Capitol Police Department
 CCSU Central Connecticut State Univ.
 Southern Connecticut State Univ.
 UCONN University
 University of New Haven
 Quinnipiac University
 Fairfield University
 Eastern Connecticut State University, CT
 Salem State University, MA
 Attleboro Police Department MA
 Northborough Police Department MA

In Deployment Que

- Suffield PD, CT
- Meriden PD & FD, CT
- Montville PD & FD, CT
- New London PD & FD, CT
- Woburn PD& FD, MA
- Southbury PD, CT
- Stonington PD<



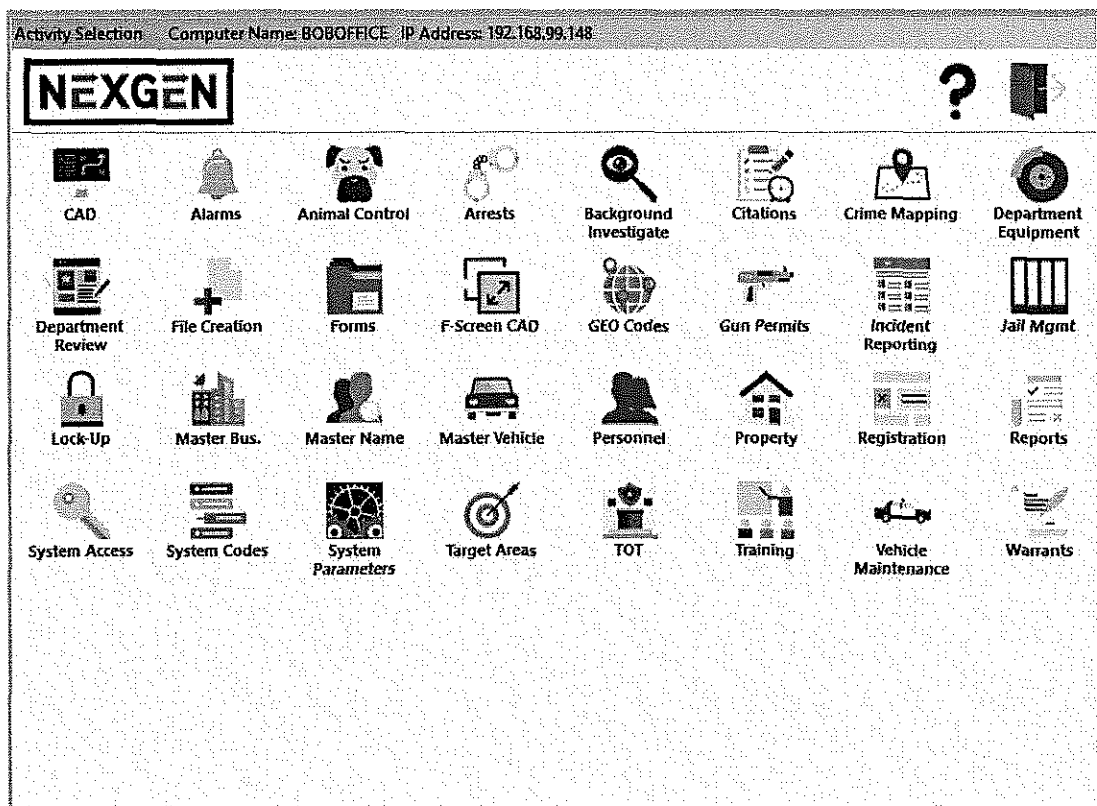
Introduction to the Law Enforcement Administrative System (LEAS): In-House Software and Mobile Applications

The Law Enforcement Administration System (LEAS) is a comprehensive and interactive computer software solution for public safety agencies. LEAS Software consists of 36 Modules which are fully integrated with each other designed around NIBRS:

- From in-house to mobile the application interface is the same allowing the end user to learn quickly on the platform. One application, where data is utilized seamlessly throughout all primary functionalities including CAD. RMS. AVL. E-TICKET. E-Commerce. Business Intelligence.
- Mobile CAD and Mobile RMS optimize the performance of the officers in the cruisers. Please see the Nexgen Mobile section of this document for an overview.

LEAS has been designed to reduce data entry, to quickly access vital information, while simplifying incident e-documentation by auto-populating forms, and work by sharing data throughout the system. The application serves as a multi-disciplined tool for Police, Fire, and EMS. Allowing officers to work from anywhere and anytime.

Keeping Officers & First Responders safer, data efficient, so your agency can effectively manage your incidents.





Summary of Modules

Below is a summary of each LEAS module. More detailed descriptions of each module, and instructions for using all features, are in the Help File installed with the application.

Alarms

The Alarms module tracks alarm calls entered in CAD and automatically generates warning letters and bills for false alarms, based on user-defined parameters.

Animal Control

This module allows the agency to track and manage animal records. Pedigree, DOB, Condition, Photo, License No, Owner, Spayed, Neutered, Incidents.

Arrests

The Arrests module is where arrestee records are entered and maintained for, including arrest, court and booking details and information such as known aliases, physical descriptors, employment history, vehicle information, scars, marks and tattoos, and relationships to other individuals.

The Arrests Module has several interfaces which reduce redundant data entry and save time:

- Nexgen interfaces with the AFIS/Livescan system, so that arrest data entered in this module is transferred to the Livescan machine.
- Arrest data entered LEAS transfers onto court forms such as Promise to Appear, Appearance Bond, DUI, and others.
- Nexgen interfaces with the CT Judicial Information System, so that your agency can electronically import judicial information directly into your arrest records.
 - Additionally, this module has advanced searching capabilities, including Suspect Search and MO Search.

AVL

Nexgen AVL lets you graphically track your mobile fleet right from your desktop, displaying various positional data including heading, speed, and location. Vehicle activity is displayed in real time and can be stored on the database for later historical viewing.

Computer-Aided Dispatch (CAD)

CAD is the beginning point of LEAS data collection and management. As calls for service occur, dispatch personnel log the data which is automatically assigned system-generated incident numbers. (Officers can also generate calls for service in Mobile CAD)

CAD Highlights:

- CAD is based on user-defined code tables, called GEO codes, which are set up during the implementation process. Location data comes from your town's GIS data, when available. *The information in these tables can be expanded and adjusted at any time.* The tables contain data such as your agency's streets, intersections, businesses, units, and running orders, and much more.
- When call locations are entered, CAD searches the Geo files and finds the corresponding premises, so that entry of addresses and premises names is standardized.
- The integrated CAD map plots calls on a map of your town, plots active units based on their GPS location, allows graphic entry of calls, and has a variety of other features.
- CAD interfaces with COLLECT and allows one-click import of query results onto active calls.
- A standalone status monitor can be used for viewing at any designated workstation so that unit activity can be easily tracked and recorded.
- When names or vehicles are entered, the system automatically searches the Records Management database and displays results, allowing the user to see details on an existing person or vehicle.
- Names and vehicles entered in CAD Remarks are imported to Records Management.
- Accident information entered in CAD Remarks imports to the PR-1.
- Alert messages are displayed for selected premises when those premises are entered for a call.
- Call history is displayed for all premises when the location is entered for a call. The dispatcher can view the details of each historical call.
- All activity is automatically date and time stamped and stored for future reference.
- Call information is stored within CAD, for easy and fast retrieval of active and closed calls.
- The CAD Log displays each CAD transaction, and can be viewed by date or date range, by call or by unit.
- CAD can store running orders, so that the system will automatically recommend units for a call based on location and call type. The user always has the option of overriding unit recommendations.

Citations

The Citations module is used to record citations issued to a person and contains the name, address, and personal descriptor information of the person as well as vehicle information, pertinent information regarding the charge, and the disposition of the citation. This module also provides places to record descriptive information about the person.

Department Equipment

This module is used to record and track department equipment inventory and ordering.

Department Review

The Department Review allows the agency to track commendations to officers and an early warning tool for on officers. The agency can customize the early warning thresholds and if an employee exceeds the threshold, it will be passed over to our IA Application for further investigation.

Record complaints, excessive force, employee crashes and more.

Fire

The Fire module is an interface from LEAS CAD to 3rd party NFIRS software and is only used if your agency has purchased a 3rd party NFIRS Software.

Forms

LEAS Software allows you to create and print State forms directly from the system. Some data on the forms is imported from the data entry fields of the LEAS windows, while other data is entered directly on the forms in yellow designated areas.

State forms are accessed from either the **Forms** module, which is used only to print blank forms, or from the **Arrests** and **Incident Reporting** modules. The exception to this is the Daily Transmittal, which is created directly from the Forms module.

Gun Permits

Public gun permits are recorded and tracked in this module, including reason for permit, any restrictions and renewal information.

Internal Affairs

Internal Affairs Application is designed for the diverse needs' internal affairs and professional standards units. The system provides comprehensive tracking of all your internal affairs cases and complaints while helping you maintain compliance with the requirements of national and state accreditation standards.

Imaging

The LEAS Photo capture facility allows photo capture of mugshots, scars/marks/tattoos, and documents, as well as incident-related photos such as crime scenes, etc. This feature also allows importing of photos from other sources, as well as emailing photos taken with this facility. Lineups can also be created using the photos taken with the Capture facility.

Incident Reporting

Incident data is recorded and managed in this module, including the nature of the offense, involved parties, property, vehicles, and narrative reports. The Case Incident Report and Supplement are printed here, as well as a variety of other forms, including the CT Search Warrant application, sworn statements, and PR-1. This module contains other features, including:

- NIBRS compliance, with imbedded correction features to ensure accurate NIBRS entry.
- Case Management, where supervisors can assign and manage case activity to personnel.
- Multi-layered security of incident reports



- Photo Captures, to import and store incident-related images.

Jail Management

The Jail Management module is a comprehensive tracking facility for the management of prisoners.

Lockup

The Lockup module displays a list of people who are currently in your agency's lockup facility. From this list, you can record release dates when prisoners vacate cells. You can also access the data entry tabs of the Jail Management module from this list.

Master Index System

The LEAS Master Index System is composed of the Master Name Index, Master Vehicle Index, and Master Business Index. These three indexes collect, store, cross-reference and share information entered throughout other LEAS modules on people, vehicles, and businesses.

NCIC LOG

The NCIC Log is used to log NCIC queries into the LEAS system. Each NCIC query record displays in the record of the person or vehicle that the query was done for. You can print an NCIC Validation Log report from this module.

NIBRS Data

The NIBRS Data module is used to verify the NIBRS data entered the system each month. It produces error reports to facilitate correction of errors and generates the final report which is submitted to the State.

Pawned Property

This module maintains a record of pawned property. When a description of a pawned item is entered, LEAS automatically displays a list of stolen items of the same description and the corresponding incident number.

Personnel

This module is where all agency personnel are entered into LEAS. This module interfaces with other LEAS features, including the CAD and System Access modules and the Scheduling modules.

Property

This module tracks and manages impounded property, including chain of custody. One database allows agencies to collect, manage, retrieve, and transfer with ease your evidence. Zebra printers are provided to barcode all evidence and scan with wireless scanner. Running full inventory reports and audits makes your evidence room secure and effective.

Registration

This module allows the agency to record registrations of property registered by members of the public, such as bicycles.

Reports

This module allows users to generate administrative reports from data entered the system.

TOT

The Booking module is used to record the placement of a person in a cell when that person is not an arrestee of the holding agency (e.g., if the individual is being held for another agency or if the person has been detained on a warrant and will be turned over to the issuing agency).

Training

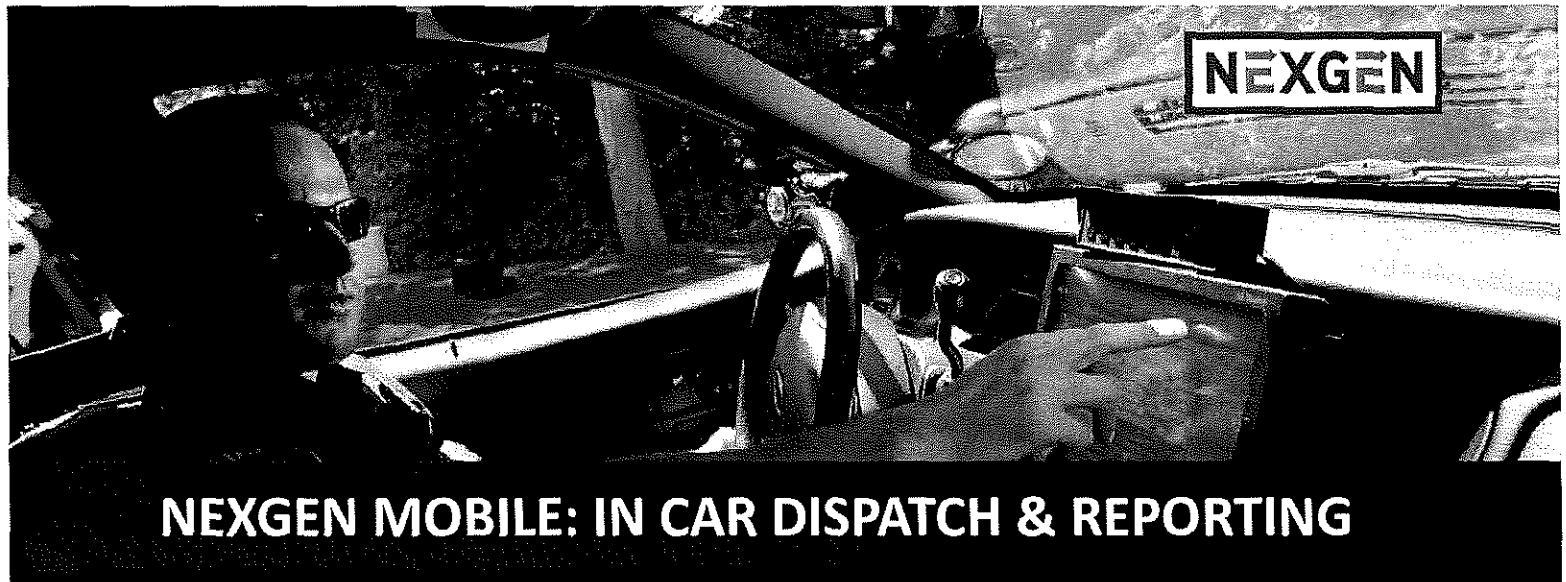
The Training module manages department training information, including setting up course dates, locations and times, scheduling personnel for training courses and recording scores and certification of personnel.

Vehicle Maintenance

This module allows agencies to maintain a complete profile of agency vehicles, including maintenance records and gas log.

Warrants

The Warrants module maintains a record of warrants applied for by the agency, tracks the disposition of each warrant, and allows the user to create and print an Arrest Warrant Application form. This module also allows the entry of information about a wanted person, including physical descriptors, vehicle information, known aliases, and relationships to other individuals.



Nexgen Mobile CAD and RMS is a seamless integration from the MDT to your in-House Software Solution at your main headquarters. When utilizing Mobile CAD, NexWebRMS, the end user will see the same screens in the cruiser as you would see in the station. Providing a user-friendly environment Mobile RMS has the same Arrests, Incident Reporting, and Warrants modules that appear in the in-house system.

MOBILE CAD MAP HIGHLIGHTS

- AVL utilizes modems in your fleet to place your cruisers on the map of your community.
- Nexgen permits the end user to Dispatch them self from the map.
- Nexgen Map allows the end user to visually see all vehicles on duty and active calls plotted on the map.
- Close Roads on the MAP and pushes to all Mobile Devices and Nexresponder Devices.

LIVE TIME DISPATCH INFORMATION CAD TO MOBILE

Dispatched

Units can touch response on their MDT Enroute, Arrive, & Clear Calls. Instantly feeds central dispatch with time date and stamp of the unit.

Enhanced Call Remarks

Data added seamlessly to an active call a People, Vehicles or Businesses will automatically transfer to the Incident Report, minimizing data entry for the officer in the field.

COLLECT Interface:

Nexgen end user can make *COLLECT* inquiries and import the results directly into the call remarks from the MDT. The information retrieved, in turn, transfers over to the People and Vehicle Sections of your Incident Report.

E-Citation

E-Ticket executed from the department cruiser, reducing paperwork, increase productivity. Pre-calculates fines for the violation and printed from Zebra or Seiko printer in the cruiser. Cutting motor vehicle stops in half. Alvin Pen racial profile information logged at time of violation.

**COLLECT. PREMISE. WEAPONS. HISTORY. ASSESSOR PHOTOS. AVL.
ALWAYS READY**

877.735.7250 | www.nexgenpss.com

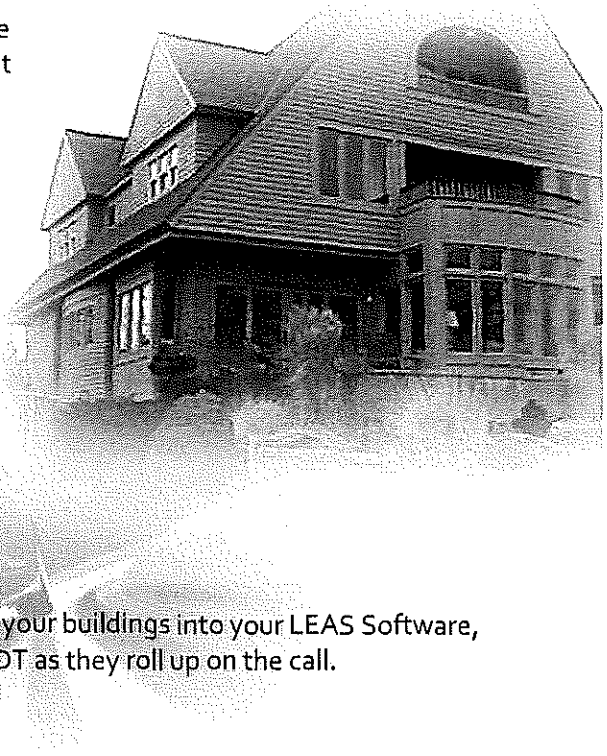


SEAMLESS INTEGRATION FROM CAD TO MOBILE

Nexgen Mobile provides visual critical intelligence at your fingertips while responding to calls improving performance and responder safety. Instant bidirectional feed from Dispatch to Mobile improves the safety of the responders arriving to the scene.

When responding to Police Incidents, Fire Calls, EMS, every second counts, Nexgen's Solution provides the end user enhanced premise information including:

- Events and Road Closures on Map
- Hydrants out of Service on the Map
- Alerts (Weapons on Premise) Weapons DPS SLFU
- Enhanced Premise Information
- Assessors Photos:
 - Import straight from Vision Appraisal front photos of your buildings into your LEAS Software, giving the responder a visual reference from your MDT as they roll up on the call.
- Key Holder Information
- Knox Box Information
- History of location
- NFIRS Reporting Interfaces – ESO, Emergency Reporting, First Due. RedMNX. Station Smarts.
- EMS Interface ESO. EMS Charts. ProQA. AmbuPro



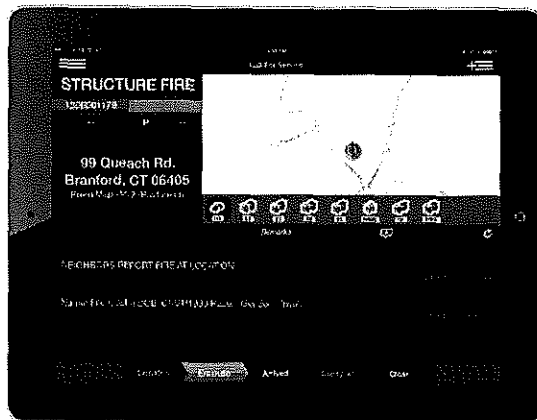
NEX RESPONDER



powered by **NEXGEN**

NexResponder for iPad® is the latest innovation from Nexgen Public Safety Solutions. NexResponder delivers critical dispatch information for Fire and EMS service on today's creative dynamic technology.

Nexgen's LEAS is the core foundation, allowing information to interactively push to NexResponder unleashing critical details for public safety responders to see first-hand on their iPad® device. With first responders in mind Nexgen's software development team designed NexResponder to be visually appealing, effortless navigation, with quick touch responding capabilities, as we know every second counts on the line.

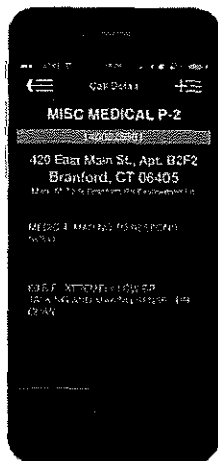


NEXRESPONDER™ FUNCTIONALITY:

Built for iPhone and iPad

Status Monitor

- Pending Calls for Service
- Calls For Service
- Call Details
- Call Remarks
- Add Remarks
- Alerts
- Previous History
- Assessor Photos
- Backup Unit
- Enroute. Arrive. Transport. Clear Calls
- CFS. Unit Location
- Change Unit Officer
- Incident Command accountability
- LEAS premise information
- View Road Closures



GIS Overlays

- Satellite
- Hybrid
- Day & Night Settings
- Layers-Hydrants/Gas/Sewer
- House numbers

GPS Displays Unit Locations

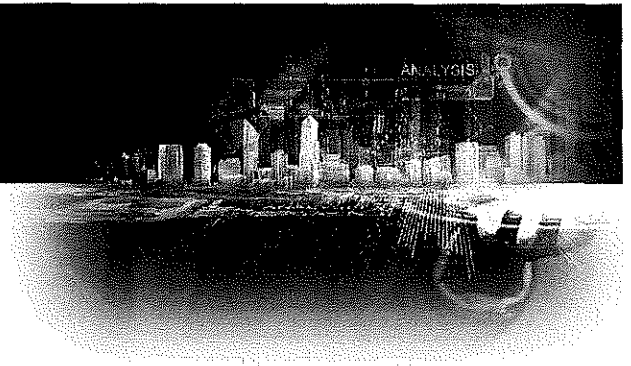
- Icons on the Map
- Visually Display Unit Types

Turn by Turn Directions

- Waze APP
- MapBox
- Apple MAP
- Directional Overview



NEXGEN REPORTS



Nexgen Statistical Analysis:

Is a built-in comprehensive report writer for public safety. Information from LEAS directly feeds report module from data entered from CAD. This reduces data entry effort for analysis since the information was already entered once in the system for Call for Service. See additional information on **Business Intelligence with PowerBI**.

Nexgen Reports Module:

Allows administrative reports to be driven through all data entered through the entirety of the LEAS. Comprehensive reports provide granular detail is already built into the LEAS for the end user. Approximately **50 prebuilt reports** are provided with the solution. All searchable fields can produce reports. I.e., searching on a particular name, VIN Number, OLN, Officer and so forth, reporting capabilities are limitless.

Incident Management

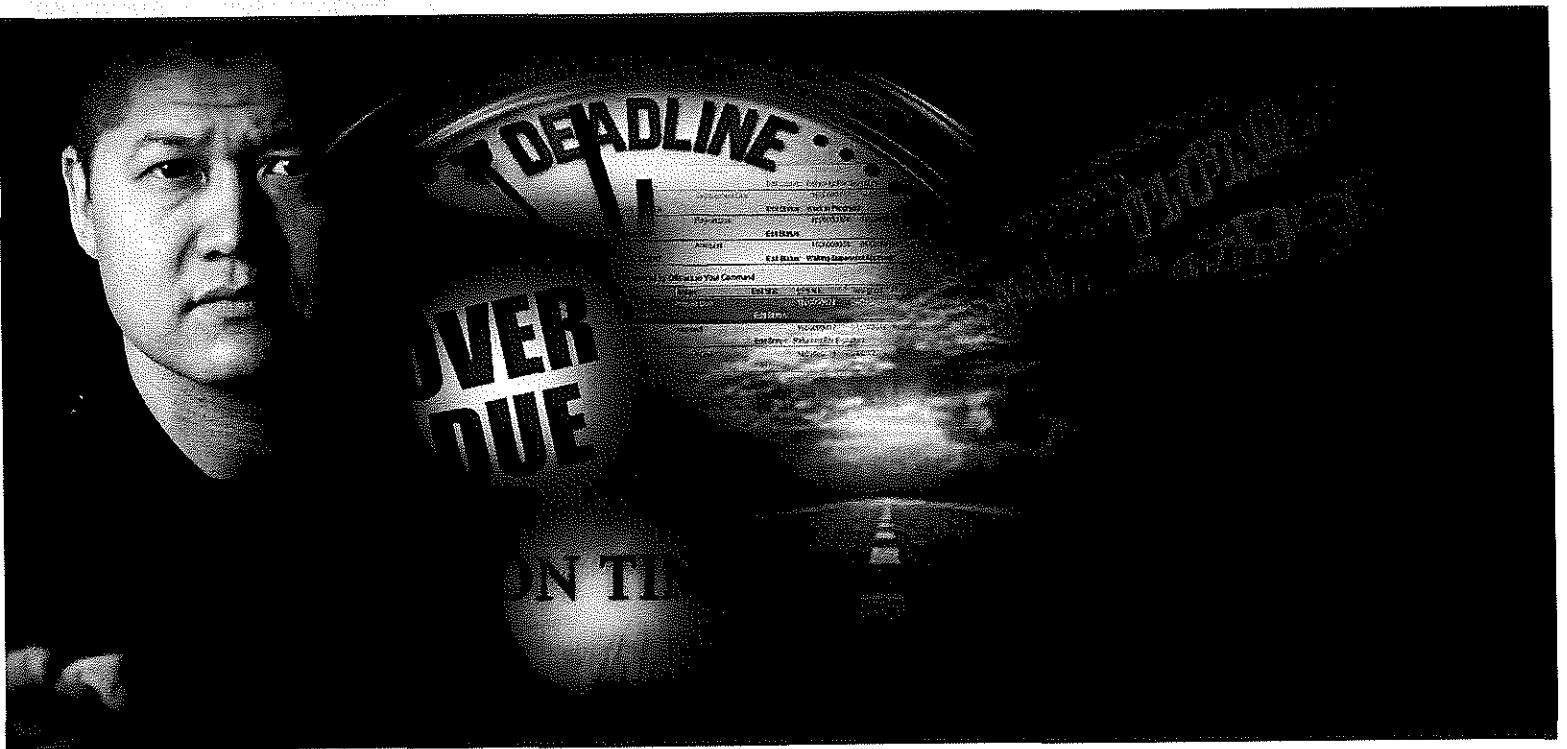
Allows operations to be effective and proficient in managing officer reports. Incident Management streamlines department workflow and provides a high-level view for the supervisors to know which officers and shifts are behind on reports, which reports are being worked on and who has completed reports.

Each time an officer logs on to their MDT, it will display the itemized list of reports not completed and color code them accordingly. Information also shows the officer if a report has been returned by their supervisor for corrections to be made.

- *Status of Each Report in the Field*
- *Reports Currently Due and by Each Officer*
- *Awaiting Supervisor Signature*
- *Corrections to Be Made*
- *Supplementation to be Added.*
- *Hierarchal Security Setting for Case Sensitive Reports*

Supervisory Groups are vital to productively manage responsibilities & assignments allowing departments to improve and manage time effectively.

NEXGEN



NEXGEN Case Management Preview

Confidential ©

Case Management For Bob L. Flodquist
Super Group: Day Patrol

Incident Reporting
Active Incidents
Department Review
Racial Profile

Tasks Needed to be completed by You

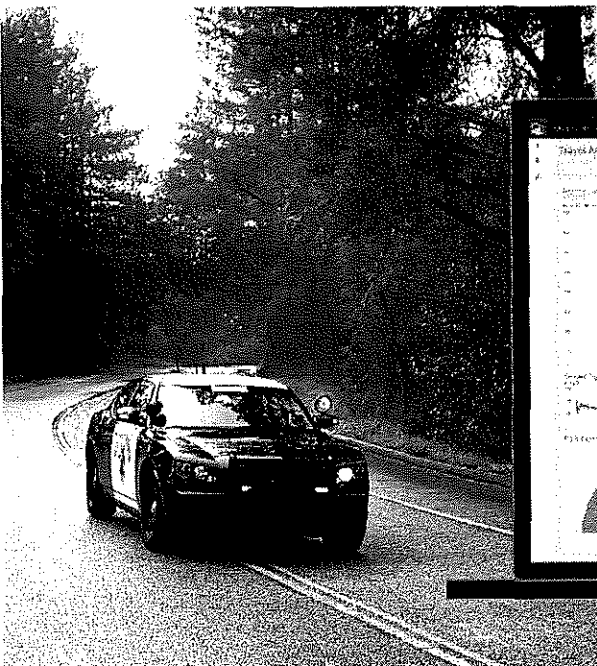
Status	Supervisor/Group	Action	Edit Stat	CFS/Report No.	Assigned	Priority	Date Due
Over Due	Day Patrol	Report Due	Incomplete	1900000152	09/02/2022	Medium	09/05/2022
	BURGLARY COLD						

Tasks Needed to be completed by Officers in Your Command

Status	Officer/Actual Call Type	Action	Edit Stat	CFS/Report No.	Assigned	Priority	Date Due
Over Due	Tomilson, David	Report Due		1900000152	12/12/2019	Medium	12/15/2019
	BURGLARY COLD						
Over Due	Tomilson, David	Report Due		2100000018	03/19/2021	Medium	03/22/2021
	ASSAULT-SIMPLE						

View Case
View Case Report
Cancel
Print
Assign Platoon
Refresh
View History

NEXGEN



Microsoft PowerBI Stay Connected to your Data

Delivering Advanced Interactive Analytics | Anywhere | Anytime

Nexgen Business Intelligence latest technology delivers is comprehensive interactive drag and drop dashboard reporting for public safety. Information from LEAS directly feeds Nexgen's PowerBI.

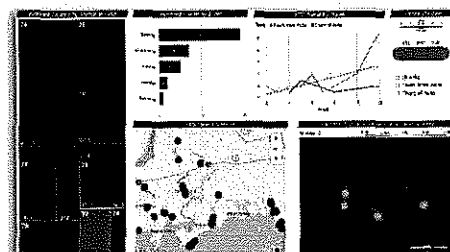
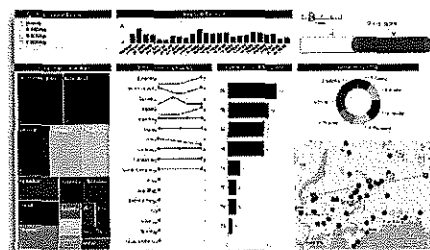
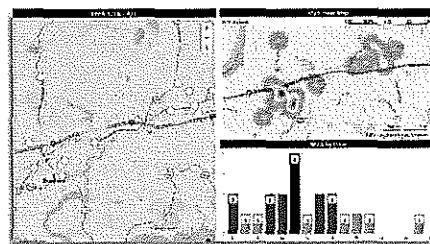
Creating visually stimulating reports – **interactive pie charts, bar charts, graphs, and mapping.** This allows the agency to visually plot calls based on call types and generate **heat spot mapping, pin mapping.** Giving the agency a 10,000-foot view of activity.

With Microsoft PowerBI your agency can access your saved reports anytime for presentational needs. Simply login and your presentation are available for displaying. *(Microsoft SQL Server 2016 or better is required)*

Nexgen LEAS Database Visual Reporting for Administration:

- CREATE DASHBOARD REPORTING - AGENCY ACTIVITY IN MINUTES
- KNOW WHERE CRIME OCCURS AND HOW OFTEN
- IDENTIFY PATTERNS- ACTIVITY BASED ON CALL TYPE –CRIME. ACCIDENTS. FIRE.
- PLOT RESULTS ON A ESRI MAP AND CREATE HEAT SPOT MAPPING
- COMPARATIVE ANALYSIS FROM DAILY, WEEKLY, MONTH Y, YEARLY
- WE SIMPLIFIED DATA PREP TO DRIVE AD HOC ANALYSIS

***Separate Charge from Microsoft is applicable depending on Level of Service.**



NEXGEN

MUNISSION Smartshot®

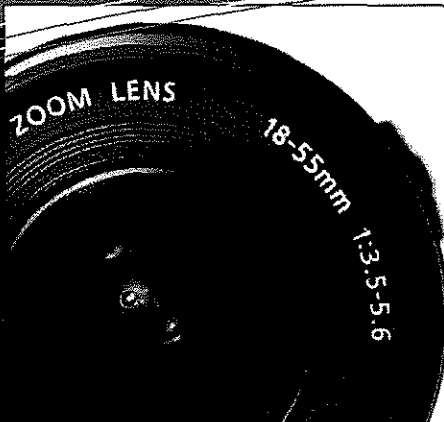
MUGSHOTS

Solution For
Law Enforcement

- ECONOMICAL
- EASY TO USE
- INTEGRATED FOR
NEXGEN LEAS
- EXPERT SHOTS
EVERYTIME
- LIVE SCREEN IMAGE
- NIST COMPLIANT

Turnkey Bundle

- CANON SLR
DIGITAL REBEL
- CAPTURE RETRIEVAL
SOFTWARE
- PANAVISE CAMERA
MOUNTING ARM
- 18% GRAY PAINT
- FOOT DECALS



Scars. Marks. Tattoos. Captured.

Munission Smartshot® is an integrated Photo Booking
Solution for Law Enforcement.

Munission. removes the guesswork and complexity out of mug shot capturing, allowing your agency to meet NIST guidelines automatically.

After setting up the camera the first time, the configuration is complete. There is **NO need** for readjustment or extra programming.

That means that **every officer is automatically an expert**, and every photo is identical in terms of aspect ratio, centering, lighting and more – no matter who photographs the subject.

Pictures will no longer differ according to who takes them. Variations in pose, depth of field and centering are eliminated.

The camera follows the subject; realigning the image until the person is in exactly the right spot.

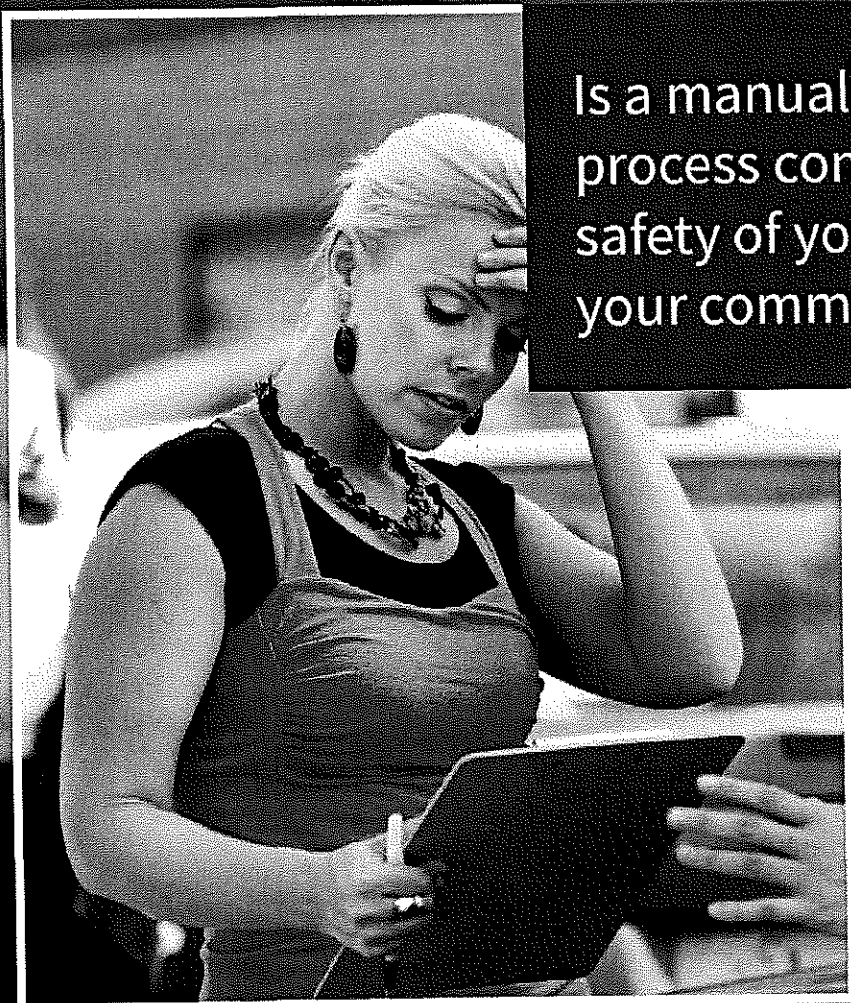
All technical requirements such as aspect ratio, pixel size, color space and compression algorithm are all established at the system level so the user never needs to worry the accuracy.

With uniform, NIST compliant images, these subjective subtleties no longer impede the criminal process and will improve the matching facial recognition systems capabilities.

NEXGEN

877.735.7250 | www.nexgenpss.com





Is a manual crash reporting process compromising the safety of your officers and your community?

A better solution exists and it's available to you, at no cost.

Streamline the crash reporting process from start to finish, and acquire the fresh insight you need to improve traffic safety and overall quality of life for the people you protect and serve.

For many law enforcement agencies, managing and distributing crash reports is an outdated, inefficient process that requires a lot of time, money and patience. That's because the work is often manual, which results in frequent delays, data entry errors and minimal process standardization.

LexisNexis® eCrash can help by bringing simplicity and efficiency to the handling of crash reports. By automating the reporting process—from the scene of the accident to public report distribution—it provides a highly secure, electronic data management resource that helps agencies deliver faster crash report data, while advancing traffic safety and the quality of life for the people they protect and serve.

Save time and money with a complete crash management solution, offered at no charge to agencies

Among the countless benefits of LexisNexis eCrash, two advantages are paramount. First, it offers an end-to-end crash data management solution that streamlines and secures the entire report handling process from report data capture, storage and access to analysis and distribution.

Second, at a time when many agencies are challenged with budget cuts, this solution is available at no cost to law enforcement. That means there is no cost to acquire the technology, customize it, implement it, integrate it with agency specific mobile software or update it. Instead, the system pays for itself by assessing a modest convenience fee to citizens, insurers and other authorized parties who purchase the accident reports.

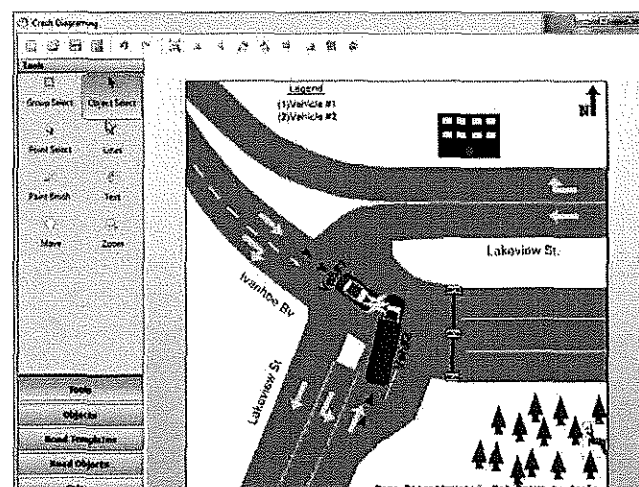
With LexisNexis eCrash, your agency can focus more on your core mission—providing the highest quality of public safety—and spend less time, manpower and money on tedious administrative details.

To provide an optimized crash reporting workflow, LexisNexis eCrash includes access to the following three service components.

LexisNexis Report Capture

Secure, fast onsite reporting for increased safety
Access customized, state-compliant report capabilities from an officer's laptop computer at the crash scene.

- Improves report quality and data integrity by eliminating duplicate keying errors.
- Speeds data capture to more quickly clear crash scenes.
- Enhances officer safety as they can complete reports in their patrol car.

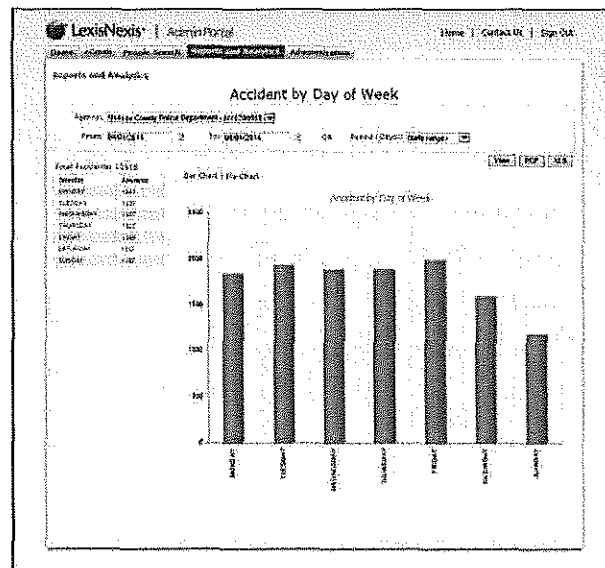
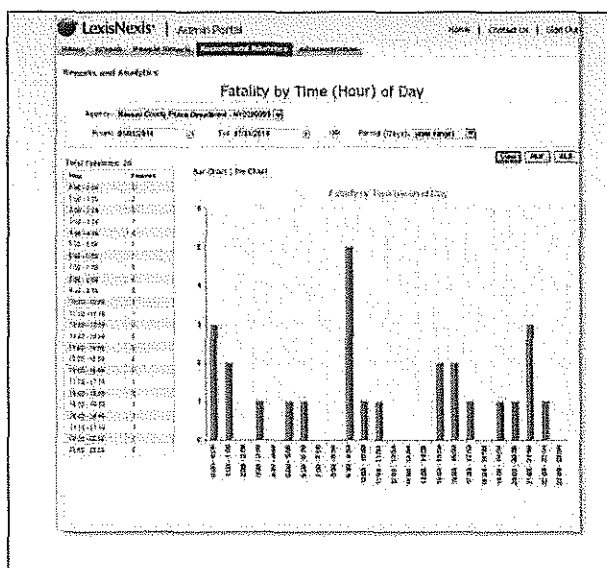


A powerful investigative resource

With almost 400,000 new reports added to database each month, LexisNexis eCrash is a robust national database of crash reports and powerful investigative resource where data is shared exclusively by participating law enforcement agencies throughout the country.

Other available eCrash reports

The screenshot shows the LexisNexis eCrash search interface. It includes a search bar at the top and a detailed filter section below. The filter section is organized into tabs: 'Vehicle', 'Driver', 'Crash', and 'Other'. The 'Vehicle' tab is currently selected, showing fields for Make, Model, Year, Color, and VIN. The 'Driver' tab shows fields for License Number, State, and Date of Birth. The 'Crash' tab shows fields for Date of Crash, Time of Crash, and Location. The 'Other' tab shows fields for Agency, County, and State. A 'Search' button is located at the bottom right of the filter section.



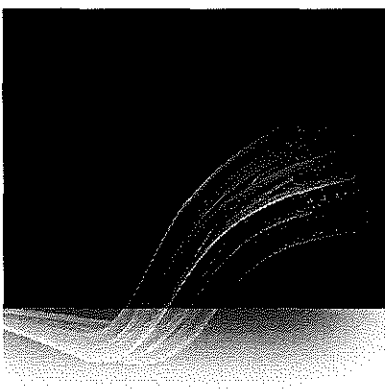
Coplogic™ Solutions

For more information, call 877.719.8806 or email solutionsinquiry@lexisnexisrisk.com

About LexisNexis Risk Solutions

At LexisNexis Risk Solutions, we believe in the power of data and advanced analytics for better risk management. With over 40 years of expertise, we are the trusted data analytics provider for organizations seeking actionable insights to manage risks and improve results while upholding the highest standards for security and privacy. Headquartered in metro Atlanta USA, LexisNexis Risk Solutions serves customers in more than 100 countries and is part of RELX Group, a global provider of information and analytics for professional and business customers across industries. For more information, please visit www.lexisnexis.com/risk.

The eCrash service is not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and does not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the eCrash service may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Coplogic is a trademark of LexisNexis Coplogic Solutions Inc. Other products and services may be trademarks or registered trademarks of their respective companies. Copyright © 2017 LexisNexis. NXR01908-3 0917



NEXGEN DATA CONVERSION

Nexgen provides data conversion services for clients wishing to migrate data from their current system and make the data available going forward in the LEAS System. The amount and quality of data that can be migrated into the Leas system is determined by the quality of data that can be provided to Nexgen for migration purposes. Nexgen's data conversion specialist is an administrator for one of the largest Police Departments in CT and has been the sole administrator of their Leas system for the past 7 years. All data conversions for the Nexgen systems have been completed by this specialist who has a wealth of knowledge on LEAS database design and the various methods of moving data into the system.

Nexgen has shown great success in moving data from a wide variety of operating systems including Oracle, UNIX, AS400, Windows and various software packages such as Intergraph, New World, Central Square -Tritech IMC, Vision Air, Pamet, Microsystems, QED, Mobiletech, Sungard HTE, Emergitech, Smith and Wesson, Hunt aka Accucon, PSSD-EBS systems, Cisco, Prep, and more.

Every data conversion is custom designed around the needs and desires of the client. A typical migration will consist of six steps:

Initial Meeting:

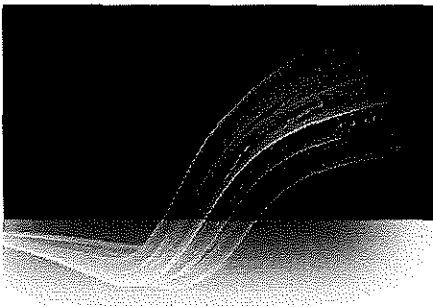
Nexgen's Conversion specialist will meet with the Agency designated point of contact person at the Client Agency. During this meeting, the specialist will lead the Client through the various steps of the data conversion and come to an understanding of what data the client wishes to be moved. This will also provide the Nexgen specialist with the ability to view the Clients current data and see what data would be appropriate to move over. During this time, the Nexgen Specialist will need screenshots of various calls in the client's current system to use to validate the conversion process.

Access to Client Data:

The Client (along with assistance from Nexgen) will provide the conversion specialist with access to a machine-readable copy of the data that the client wishes to convert. This data can be provided in a multitude of ways including SQL Databases, SQL Backups, Access, Excel, Text files and even in the native system format of the current system, providing that database drivers are available. Nexgen stands ready to assist the Client in this and has always been successful in getting the Client data into a readable format.

Staging System Setup:

A workstation will be set up on the Clients network. This "Staging Server" will need to have access to either the live data of the client, in which to pull copies, or the Client can refresh the data on the Staging Server at reasonable intervals for the conversion specialist to work on. It is important to note that we will always work with a COPY of the client's data and not directly against live production data. Scripts will be designed to move copies of the client's data over to the staging server. These scripts can usually be automated like a daily backup service. In this way as the conversion proceeds, we will be working with timely data for testing.



CONVERSION DESIGN

This is the most time-consuming phase of the conversion, during this phase the *Conversion Specialist* will write custom scripts specific to the needs of the client. These scripts are designed to take the Clients current data and move it into the Leas database and at the same time make modifications and changes necessary to make it compatible with the new system. As this phase is taking place, copies of those scripts will be placed on the staging server and run on a regular basis. This will push the data from the staging server into the running Leas database on the client site. This will allow the Client to not only view the progress of the data, but also begin to start familiarizing themselves with the Leas system. As this phase proceeds, the client will see increasingly detailed amounts of data being populated into the leas system and this data will be constantly improving. It is during this stage that we would prefer as much feedback from the Client as possible on the data that we are seeing and how we could improve it.

Pre-Go-Live:

This is the final stage a month before Go-Live, the bulk of the data conversion has been designed, written, and implemented and the data seen on the server will be about 95% done. The conversion process will be running at regular intervals, and it is at this stage that we ask the client to take a closer look at the data and verify that the conversion is meeting their expectations. During this time, the converted data will also begin to be used for training purposes so the Clients employees will begin to work with their own data during training.

Go-Live:

By the time of Go-Live, every step of the Data conversion has been tested dozens of times; on many conversions we have automated the conversion so that it runs on 6-hour intervals for several days prior to the actual Go-Live. This provides the client with assurances that there will be no issues on Go-Live and they can see data in Leas that was entered just hours previous in their former system. The final conversion package typically takes less than an hour or so to run, depending on the amount of data and how much it needs to be transformed during the process. A final copy of the Clients data will be taken early in the morning on the day of Go-Live and then the conversion will be run, this will leave just the few hours of data that occurred during the actual migration process to not be in the final product. This small amount of data can then be re-entered very easily into Leas to provide no gaps in data.

NEXGEN

TECHNICAL SUPPORT



CONTACT SUPPORT

877.735.7250

support@nexgenpss.com

Hours: 8:30 a.m. to 5:00 p.m. Emergency Critical Care 24/7

Nexgen strives to provide the highest quality of service to our customers. Our Standard Support Service Terms are for one year with the LEAS Software Product License, including unlimited users for a specific agency deemed under license contract terms.

Additional Services are available for Nexgen Clients under our Network Services Agreement. Contract fee is applicable for those agencies that don't have an IT personnel, Nexgen can assist with your infrastructure.

Customers with Standard Support who are current on maintenance receive the latest software releases, and continual software updates minor and major throughout the year. Our developers are continually developing new functionality which is included at no additional costs to current clients on maintenance.

Standard Support customers also have access to our technical support via phone, as well as live remote support, additional assistance with product knowledge on LEAS Modules, Help File built into LEAS Software, and Nexgen User Group Meetings as well as Nexgen Lunch & Learn Opportunities.

SUPPORT SERVICES

- ◆ New Software Releases
- ◆ Software updates
- ◆ Direct Telephone Support
- ◆ Live Remote Support
- ◆ Email Support via Customer Portal
- ◆ Knowledge of Modules within LEAS
- ◆ Report Assistance
- ◆ Fine tuning Adjustments to Your Settings /Security
- ◆ Backup Policies and Procedures

ASSISTANCE w/ ANCILLARY PRODUCTS:

- Easy Street Draw
- Lexis Nexis-Docview Setup
- Munission SmartShot
- NetMotion Wireless Setup
- Zebra Printers -ZQ521 & GK420
- Seiko MP40
- Support LEAS Update Documentations
- ◆ Nexgen User Meetings





NEXGEN

NEXGEN TRAINING GUIDELINE

Training is an intricate part of every Nexgen Software Installation. Although the training schedule for each agency is unique, the following chart is a guideline. One of the goals of the Pre-Implementation Planning Session is to review a draft installation and training timeline. The training schedule will be set up by the Agency System Manager and Training Officer in conjunction with a Nexgen Trainer. During this time, the agency must define who will be the designated **Agency Training Staff**, who will be trained as the agency's experts in the system.

From our experience FTO's and Agency Training Staff are an advantage since they are already devoted to *leading and instructing personnel for the department and become Nexgen advocates* for our team.

Nexgen's Training provides System Managers and System Trainers (instructors) with the actual use of the system. We give the system managers one-on-one training with Nexgen's lead trainer. Our lead trainer from Nexgen will **train a group of trainers** (Instructors) specified by the agency. Upon completion of Nexgen instructor training they will now be system experts and proceed to train the rest of the agency's users.

It is strongly recommended that Instructors attend all classes and the System Manager(s) attend most, if not all classes.

Classes are on-site at the client agency. Classes will be hands-on, with users sharing workstations if needed due to class size and hardware/space limitations. Ideally adequate training rooms should be provided as well as dual projecting screens for proper training on LEAS Solution permitting the trainer to educate the end user adequately.

Additional Nexgen Classes:

Additional classes are available, and topics can be driven on agency needs, and are offered additionally after Go-Live. To discuss your need for additional educational classes please consult with the Project Manager so we can maximize your ability to harness the knowledge to exceed your performance.

Our training staff works diligently with all customers and new deployments on scheduling training to accommodate various shifts and to deliver optimal knowledge retention.

NEXGEN SOLUTIONS, LLC
MASTER PURCHASE AGREEMENT

THIS AGREEMENT is entered into between Nexgen Solutions, LLC, 2488 Boston Post Road, Guilford Connecticut 06437, hereinafter referred to as Nexgen, and Waterford Police Department, CT, hereinafter referred to as Purchaser.

THE PARTIES AGREE AS FOLLOWS:

STATEMENT OF WORK: Nexgen agrees to sell and Purchaser desires to acquire the products described herein. This Master Purchase Agreement will cover the present sale as well as any subsequent sales of Products to Purchaser by Nexgen.

PURCHASE ORDER: A purchase order or equivalent document authorizing procurement of the hardware, software and services itemized in The Quotation and indicating to whom invoices should be submitted must accompany this contract.

PAYMENT: A \$150,000.00 initial deposit is due and payable upon execution of this Agreement by the Purchaser. The remaining balances shall be invoiced based on the payment plan and payable no later than 30 days from the date of invoice. Hardware will be invoiced in full and due upon invoice received. Please see the breakouts listed below. Nexgen may, without liability, suspend performance or cancel this Agreement if Purchaser is in default with this Agreement or any other agreement with Nexgen. Where deliveries are scheduled in installments, Purchaser shall pay invoices per the above terms when due for each installment. The purchaser shall pay interest on all amounts not paid when due at the rate of 1.5 percent per month or the highest lawful rate, whichever is less. The purchaser shall pay all applicable taxes. If Purchaser is exempt from one or more taxes, Purchaser must attach all necessary documentation of exempt status to the purchase order. Title to all hardware will remain with Nexgen until payment in full is received by Nexgen, at which time said title shall pass to the Purchaser. Title to all software shall remain the sole property of the software vendor(s). License to use the software will pass to the Purchaser when payment in full is received by Nexgen.

Nexgen Software Solution Cost	\$290,033.60
Described in quotation #1448	

Initial Deposit	\$150,000.00	Due upon contract execution
2 nd Installment	\$75,000.00	Due Start of Conversion
3 rd Installment	\$45,000.00	Due Start of Training
4 th Installment	\$20,033.60	Due Go-Live



Quote

Quote Number: 1448

Payment Terms:
Expiration Date: 07/31/2023

Quote Prepared For

Steven Sinagra
Waterford Police Department
41 Avery Lane
Waterford, CT 06385
United States
Phone: (860) 442-3603
ssinagra@waterfordct.org

Quote Prepared By

Jaime Scatena
NexGen Public Safety Solutions
2488 Boston Post Rd
Guilford, CT 06437
United States
Phone: 203-500-3566
Fax:
jaime@nexgenpss.com

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
One-Time Items						
1)	1	Nexgen CAD and RMS Software	\$120,000.00		\$120,000.00	\$120,000.00
2)	1	Nexgen Mobile Data Software	\$25,000.00		\$25,000.00	\$25,000.00
3)	1	Nexgen Data Conversion	\$20,000.00		\$20,000.00	\$20,000.00
4)	1	Nexgen AVL Software	\$15,000.00		\$15,000.00	\$15,000.00
5)	1	Nexgen Appeon RMS Software Engine Allows Realtime Live- Live database engine with 50 Concurrent Users	\$5,000.00		\$5,000.00	\$5,000.00
6)	1	Nexgen Live Scan new IDEMIA Interface Implementation (CT)	\$2,500.00		\$2,500.00	\$2,500.00
7)	1	Nexgen Analytics with PowerBI Requires SQL Server 2016 or Greater	\$2,500.00		\$2,500.00	\$2,500.00
8)	1	Nexgen IA Internal Affairs Application	\$2,500.00		\$2,500.00	\$2,500.00
9)	1	Nexgen LINUX Interface Labor	\$1,000.00		\$1,000.00	\$1,000.00
10)	1	Nexgen eCitation Version 2 Labor to implement eCitation Version 2 includes electronic warnings.	\$3,120.00		\$3,120.00	\$3,120.00
11)	1	Nexgen Citizen Reporting Software (SAAS) Annual Subscription -Software as Service. Citizen Self Reporting Software for Non-Emergency Incidents.	\$2,500.00		\$2,500.00	\$2,500.00
12)	1	Nexgen & Tighe & Bond GIS Services Tighe & Bond Services GIS Data provided to utilize within Nexgen CAD & Mobile Software Application	\$6,200.00		\$6,200.00	\$6,200.00
13)	45	NetMotion Mobility VPN SAAS Complete Subscription 22 Licenses Full access to the NetMotion Complete platform and all of its features, powering security, visibility and connectivity use-cases. Includes the software defined perimeter (SDP), enterprise VPN and experience monitoring solutions.	\$120.00		\$120.00	\$5,400.00
14)	1	Nexgen CAD Status Screen Viewer Customized to be utilized on Large Scale SmartTV 43" or larger. Nexgen does not provide TVs or Mounting.	\$2,500.00		\$2,500.00	\$2,500.00
15)	1	Nexgen ESO Fire Software Interface (NFIRS)	\$2,500.00		\$2,500.00	\$2,500.00
16)	1	Nexresponder Initial Setup Fee per/agency	\$1,000.00		\$1,000.00	\$1,000.00
17)	30	Nexresponder™ iPad APP per/Device License Nexresponder APP per/device For iPad. For Rolling Fleet 22 Devices FD 8 Devices EMS (Optional EMS to be paid by EMS Department (\$4,000))	\$500.00		\$500.00	\$15,000.00
18)	7	NexResponder iPhone APP p/Device License Per/Device License 5 Police Department Administration 2 Fire Department Administration	\$250.00		\$250.00	\$1,750.00
19)	1	Nexgen ESO EMS Interface (EPCR)	\$2,500.00		\$2,500.00	\$2,500.00
20)	1	Nexgen - EMS Charts Interface (EPCR)	\$2,500.00		\$2,500.00	\$2,500.00
21)	1	Munission Smartshot Bundle Photobooking Software - Includes Canon Camera, Footdecals, Gray paint NIST. Cable CAT 25'	\$4,999.95		\$4,999.95	\$4,999.95
22)	1	Nexgen APCO IntelliCom Interface Interface to be developed upon agency purchasing Intellicom application.	\$15,000.00		\$15,000.00	\$15,000.00
23)	1	Nexgen Rapid SOS Interface TBD Roll out will be in 2023	\$2,500.00		\$2,500.00	\$2,500.00
24)	48	Trancite Easy Street Draw V6 Easy Street Draw Accident Diagraming Software Provided by State of Connecticut from Trancite. State of Connecticut provides ESD V6.4 accident diagramming software at no cost. Subject to change based on CT DOT in the new year 2023 The agency will be responsible for cost if the State Connecticut DOT does not continue to provide the software for free.	\$199.00		\$199.00	\$9,552.00

25)	2	E-Signature Pad Topaz	\$499.99		\$499.99	\$999.98
26)	2	E-Signature Tilt Stand	\$199.99		\$199.99	\$399.98
27)	2	Zebra Evidence Printer ZD421	\$629.99		\$629.99	\$1,259.98
28)	1	Zebra Labels (Case of 12)	\$249.99		\$249.99	\$249.99
29)	1	Zebra Ribbon (Case 12)	\$129.99		\$129.99	\$129.99
30)	2	LS428 Evidence Wireless Scanner	\$549.99		\$549.99	\$1,099.98
31)	20	SEIKO, MP-A40 BLUETOOTH PRINTER ONLY, REAR FACING TOF SENSOR NXGMP-A40-B06JK2U	\$829.99	\$50.00	\$779.99	\$15,599.80
32)	20	SEIKO, Battery ByPass Kit NXGBBA40-KTA1 Seiko Battery ByPass	\$249.99		\$249.99	\$4,999.80
33)	20	Seiko MP-A40 Printer Mount NXG7160-1540	\$149.99		\$149.99	\$2,999.80
34)	20	SEIKO, USB CABLE FOR MP-B30 NXGPN IFC-U01-1-E	\$9.99		\$9.99	\$199.80
35)	20	Professional Services Installation p/vehicle Goodrich Solutions install E-Ticket Hardware including any firmware software updates to printer drivers.	\$225.00		\$225.00	\$4,500.00
36)	1	Nexgen Software Train the Trainer Onsite Train the Trainer Program Included. If COVID Levels are excessively high in nature whereas onsite is restricted by Governor Orders. Nexgen will provide a combination of virtual via Microsoft Teams and Onsite when permitted.	\$10,000.00		\$10,000.00	\$10,000.00
37)	1	Nexgen Professional Services Project Management Project Management is assigned to the agency - involving coordinating with Waterford's designated POCs and organizing Nexgen's technical resources for your successful transition to Nexgen Software Solution.	\$10,000.00		\$10,000.00	\$10,000.00
					One-Time Total	\$322,961.05
Shipping Items						
38)	1	Shipping & Handling Shipping & Handling for Signature Pads, Evidence Resin, Labels. E-Ticket Equipment.	\$124.55		\$124.55	\$124.55
					Shipping Total	\$124.55
One-Time Discount Items						
39)	1	Discount Applied COVID/Agency Size Discount applied/authorized by CEO, Sal Annunziato	\$0.00	(\$21,000.00)		(\$21,000.00)
40)	1	Discount Applied Under 50 Sworn	\$0.00	(\$2,500.00)		(\$2,500.00)
41)	1	Discount Applied Transite ESD V6.4 State of Connecticut provides ESD V6.4 accident diagramming software at no cost. Subject to change based on CT DOT in the new year 2023 The agency will be responsible for cost if the State Connecticut DOT does not continue to provide the software for free.	\$0.00	(\$9,552.00)		(\$9,552.00)
					One-Time Discount Total	(\$33,052.00)
CT State Contract #. 04ITZ0006MA					Subtotal	\$290,033.60
					Total Taxes	\$0.00
					Total	\$290,033.60
Optional Items						
42)	0	New England Geo Data Preparation New England Geo Services GIS Data provided to utilize within Nexgen CAD & Mobile Application.	\$4,950.00		\$4,950.00	\$0.00
43)	0	Nuance Dragon DLE Starter Pack Voice Dictation by Nuance 5 Licenses 5 Microphones	\$7,560.00		\$7,560.00	\$0.00
44)	0	Nexgen Axon Body Camera Interface	\$1,500.00		\$1,500.00	\$0.00
45)	0	Nexgen Interface FD -I am Responding labor for interface setup.	\$250.00		\$250.00	\$0.00
46)	0	Nexgen Red Alert Fire Interface (NFIRS Alpine Software)	\$2,500.00		\$2,500.00	\$0.00
47)	0	Nexgen First Due Interface (NFIRS)	\$2,500.00		\$2,500.00	\$0.00
48)	0	Nexgen Interface to Priority Dispatch (EMD)	\$2,500.00		\$2,500.00	\$0.00
49)	0	Nexgen Interface E-Power Phone (EMD) Annual Per/Seat License	\$2,500.00		\$2,500.00	\$0.00
50)	0	Nexgen Zetron Interface	\$2,500.00		\$2,500.00	\$0.00
51)	0	Nexgen ZOLL Interface	\$5,000.00		\$5,000.00	\$0.00
					Optional Total	\$0.00
					Subtotal	\$0.00
					Total Taxes	\$0.00
					Total	\$0.00
Including Optional Quote Items						
					Subtotal	\$290,033.60
					Total Taxes	\$0.00
					Total	\$290,033.60

Authorizing Signature _____

Nexgen Annual Maintenance Services:

Nexgen agrees to provide software maintenance agreement based upon the current configuration as described below in **Quote # 1299**



Quote

Quote Number: 1299

Payment Terms:
Expiration Date: 07/15/2023

Quote Prepared For

Steven Sinagra
Waterford Police Department
41 Avery Lane
Waterford, CT 06385
United States
Phone: (860) 442-3603
ssinagra@waterfordct.org

Quote Prepared By

Jaime Scatena
NexGen Public Safety Solutions
2488 Boston Post Rd
Guilford, CT 06437
United States
Phone: 203-500-3566
Fax:
jaime@nexgenpsa.com

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
Yearly Items						
1)	1	Annual Maintenance Nexgen LEAS Annual Maintenance Includes LEAS Software Updates, technical support, support ticket portal. Hours 8:30am to 5pm Routine 24/7 emergency critical care (*Emergency Only for Critical After Hours Support) Pro-rated based on Go Live. 7/1/24 to 6/30/25	\$21,000.00	\$3,000.00	\$18,000.00	\$18,000.00
2)	1	Nexgen Appeon NexWeb Engine Annual Maintenance Renews on Date of Activation. NexWeb RMS Engine for Appeon.	\$950.00		\$950.00	\$950.00
3)	1	Nexgen E-Ticket Annual Maintenance Annual maintenance automatic uploads to CIB and downloads fine updates and statute changes. Pro-rated based on Go-Live 7/1/24 to 6/30/25	\$2,500.00		\$2,500.00	\$2,500.00
4)	30	Nexresponder™ App Annual Maintenance For iPad APP p/device 22 Devices FD 8 Devices EMS	\$90.00		\$90.00	\$2,700.00
5)	7	Nexresponder™ App Annual Maintenance for iPhone APP p/device 5 PD Administration 2 FD Administration	\$45.00		\$45.00	\$315.00
6)	1	Nexgen Citizen Self Reporting Software Nexgen CITIZEN Self Reporting Software is designed as online reporting tool for the citizen to report non-emergency occurrence from an internet enabled device. Nexgen Citizen auto-populates LEAS CRS Module upon activation. *License is Per/ Agency * Annual Subscription Required Subscription Terms: Renews on Date of Activation. 7/1/24 to 6/30/25	\$2,500.00		\$2,500.00	\$2,500.00
7)	45	NetMotion Maintenance NetMotion Complete Platform Annual Maintenance 45 Devices all modules inclusive. Renews on date of Activation. Specify number Devices for accurate pricing. 1 year Term renews on date of activation.	\$120.00		\$120.00	\$5,400.00
8)	1	Munission Smartshot Annual Maintenance Paid directly to Munission. Photobooking Software Annual Maintenance Renews on Date of Activation. Includes Software updates, bug fixes, remote support services.	\$799.00		\$799.00	\$799.00
9)	48	Trancite Easy Street Draw Annual Maintenance Software License Annual Maintenance is Paid directly to Trancite. *Presently provided by the State of CT with Version 6.4 at no cost. Subject to change at the State of CT is providing at this time. Should the state not continue the agency will be responsible for maintenance on Trancite Software. Is typically 20% of the cost from Trancite. \$1910.40	\$0.00		\$0.00	\$0.00
Yearly Total						\$33,164.00
Subtotal						\$33,164.00
Total Taxes						\$0.00
Total						\$33,164.00

Authorizing Signature _____

An increase in annual maintenance can occur from third party applications not developed by Nexgen including Absolute (Netmotion), Trancite, Nuance and to anticipate 5% increases.

Nexgen annual maintenance increases will occur upon adding additional licenses to Absolute (NetMotion), Nexresponder & NexWebRMS Appeon beyond the contractual terms. We advise all customers to plan for a 3.5% to 5% increase in annual maintenance.

DELIVERY: Nexgen shall not be liable for delay in delivery or for failure to give notice of delay when delay is due to conditions beyond Nexgen's reasonable control. The delivery date shall be extended for a period equal to the time lost due to such a delay. In the absence of specific instructions, Nexgen will arrange for shipment.

TRAVEL EXPENSES: Travel costs incurred for installation and training are included in the contract total and will not be billed separately to the customer for actual travel and lodging expenses.

HARDWARE INSTALLATION: The Purchaser will be responsible for providing a suitable site with stable electrical power and adequate air conditioning for all computer hardware, as well as running cable through walls, across ceilings, etc., as required. If included on the Quotation, Nexgen or its subcontractors will install hardware provided under this agreement. If additional installation services are specifically requested by the purchaser and are beyond the scope of work in this contractual agreement, the purchaser will be provided an additional quotation for work to be completed will be at Nexgen's hourly rate of \$125.00 p/hour and travel time.

SOFTWARE INSTALLATION: Nexgen or its subcontractors will install all software provided under this agreement. Project management and implementation training support services provided by Nexgen performed at the agency's premises, via Microsoft teams online, and/or at Nexgen headquarters in Guilford, CT.

Listed below describes the Third-Party products and services that **Nexgen** will obtain for **Waterford Police Department**, by execution of this **Agreement**, the **Waterford Police Department** authorizes **Nexgen** to order, and install items listed below:

- Trancite –Easy Street Draw - Provided by the State of Connecticut.
- Munission Smartshot
- Absolute NetMotion Software
- Nuance Dragon

The above items are listed in the quotation provided to Waterford Police Department.

TRAINING: Nexgen will provide a combination of virtual and onsite training in the use of hardware and software provided under this agreement. (Train the Trainer) See Training Requirements and Course lineup Nexgen responsibilities and agency which provided by Nexgen's Director of Technical Services.

Additional training, if desired, is available at a cost to the purchaser beyond the scope of work in the contractual agreement. The purchaser will be provided an additional quotation for services requested at Nexgen's hourly rate of \$125.00 p/hour and travel time.

Additional Services Available:

- Additional Software Training
- Additional Hardware Training
- Additional Module Training

SOFTWARE: All Software is provided on an "as is" basis and is subject to the provisions of the respective Vendor's Software License Agreement, copies of which will be made available upon execution of this agreement and shall become a part of this contract.

Custom modifications requested by the Purchaser to the Nexgen developed software are considered at the sole discretion of Nexgen, and any such modifications will be negotiated separately from this Agreement and will be at additional cost to the Purchaser. In addition, discussion or consideration of any such modification requests will not be addressed until the total contract price is paid in full and implementation is complete, as deemed by Nexgen.

SYSTEM SUPPORT: Nexgen will transfer the respective vendor's Technical Support Service (TSS) for the software products provided in this agreement and are outlined in the attached Technical Support Service Terms and Conditions.

FORCE MAJURE: The parties to this Agreement shall be excused from performance thereunder during the time and to the extent that they are prevented from obtaining, delivering or performing by Act of God, fire, strike, power outages, loss or shortage of transportation facilities, lock out or commandeering of materials, products, plans or facilities by the government when satisfactory evidence thereof is not due to the fault or neglect of the party not performing. **ENTIRE AGREEMENT:** The Agreement, Software License Agreement(s), and Technical Support Service Terms and Conditions contain all the terms and conditions of this transaction.

WARRANTY:

- A. Except as noted below, Nexgen warrants that (i) Nexgen developed software furnished by Nexgen constitutes an accurate manufacture of Nexgen's software, and (ii) Nexgen will replace any Nexgen developed software proven to be defective for a period of 90 days, provided that the Purchaser gives written notice of such defect to Nexgen within 30 days of purchase. Technical support will be provided by telephone and or remote login to assist with the repair of any defective software. If on-site support is required by Nexgen personnel beyond the terms of the TSS agreement, the Purchaser will be subject to additional billing for any labor, travel, material, and other expenses incurred. All time expended by Nexgen for on-site support or any of the above exclusions will be billable at \$125 per hour, plus expenses and materials.
- B. The above warranties extend only to the Purchaser and shall not be assigned or altered except by a writing signed by an authorized representative of Nexgen at Guilford, CT. The above warranties are contingent upon the proper use of the hardware and/or software, and do not apply to hardware and/or software on which the original identification marks have been removed or altered, and do not apply to defects or failures due to (i) accident, neglect or misuse except on the part of Nexgen; (ii) failure or defect of electrical power, external electrical circuitry, air conditioning or humidity control; (iii) the use of items not provided by

Nexgen; (iv) unusual stress or Acts of God, (v) any party other than Nexgen modifying, adjusting, repairing, servicing or installing the hardware and/or software.

- C. All warranties in this Agreement apply only to Nexgen developed software. Non-Nexgen equipment and/or software is sold subject to the warranties and limitations of the manufacturer, and Nexgen makes no representations as to whether those warranties or limitations will extend or apply to the Purchaser. Nexgen will provide a 90-day labor warranty on Nexgen provided equipment and non-Nexgen developed software. Nexgen shall not be the agent of any other manufacturer, nor will Nexgen warrant or assume liability for any items produced by other manufacturers.

NO OTHER WARRANTIES:

EXCEPT AS PREVIOUSLY STATED ABOVE, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, OF HARDWARE AND/OR SOFTWARE OR SERVICES FURNISHED HEREUNDER OR IN CONNECTION HERewith. NEXGEN DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE. NO REPRESENTATION OR OTHER AFFIRMATION OF FACT, INCLUDING BUT NOT LIMITED TO, STATEMENTS REGARDING CAPACITY, SUITABILITY FOR USE OR PERFORMANCE OF HARDWARE AND/OR SOFTWARE, WHETHER MADE BY NEXGEN EMPLOYEES OR OTHERWISE, WHICH IS NOT CONTAINED IN THIS AGREEMENT, SHALL BE DEEMED TO BE A WARRANTY BY NEXGEN FOR ANY PURPOSE, OR GIVE RISE TO ANY LIABILITY OF NEXGEN WHATSOEVER.

LIMITATION OF REMEDY AND LIABILITY:

- A. *Remedy and Liability:* In the case of a Nexgen product proven to be defective, Nexgen's entire liability and Purchaser's exclusive remedy shall be, at Nexgen's option, either (i) replacement of the defective product; or (ii) return of the price paid for the defective product.
- B. *General Limitation:* IN NO EVENT SHALL NEXGEN BE LIABLE FOR (i) ANY DAMAGES RESULTING FROM PURCHASER'S FAILURE TO PERFORM PURCHASER'S OBLIGATIONS; (ii) ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS AND DAMAGES RESULTING FROM LOSS OF USE OR LOST DATA), EVEN IF NEXGEN HAD BEEN ADVISED, KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY THEREOF, OR (iii) ANY CLAIM BY ANY OTHER PARTY.

ACCEPTANCE: Items shall be deemed accepted by Purchaser upon successful operation using Nexgen's then standard procedures and diagnostic test programs.

SUBSTITUTIONS AND MODIFICATIONS: Nexgen reserves the right to make substitutions and modifications in the design and/or specifications of items provided by Nexgen, providing that such substitutions or modifications do not materially and adversely affect performance of the item.

RETURN POLICY: If Purchaser cancels an order or portion of an order, Nexgen will accept a hardware or software product return only with prior advance authorization from Nexgen, and (i) only if allowed by the appropriate vendor, (ii) only if the product has not been opened, and (iii) only if the product's seal has not been broken. Upon receipt of the returned product(s) Nexgen will credit the Purchaser the purchase price less a restocking charge of 25% (or a restocking fee greater than 25% and as defined by the appropriate vendor) of the purchase price. It shall be the Purchaser's responsibility to pay for all return shipping fees to Nexgen for the returned product(s). Nexgen will not authorize any returns for

products that have been opened and/or have damaged product seals. Considering this policy, it is the Purchaser's responsibility to validate the make and model number indicated on the package exterior before opening any hardware or software products.

CANCELLATION: If Purchaser cancels any order or if Nexgen cancels any order due to (i) Purchaser's failure to comply with any of the terms and conditions of this Agreement or (ii) Purchaser's failure to maintain credit, Purchaser agrees to reimburse Nexgen for all costs incurred by Nexgen as a result of the cancellation of the order. Any delay in scheduled delivery caused by the Purchaser may be treated as a cancellation at Nexgen's option.

GENERAL: Nexgen shall have no obligation under an order placed under this Agreement until a written acceptance thereof is dispatched to Purchaser by a duly authorized agent of Nexgen at Guilford, CT. The terms and conditions of this Agreement shall prevail notwithstanding any variations or additions contained in any order or other document submitted by Purchaser and Nexgen hereby rejects all variations and additions. NO MODIFICATION, TERMINATION, EXTENSION, RENEWAL OR WAIVER OF, NOR ADDITION TO THE TERMS AND CONDITIONS OF THIS AGREEMENT SHALL BE BINDING UPON NEXGEN UNLESS SPECIFICALLY SET FORTH IN A WRITING SIGNED BY AN AUTHORIZED REPRESENTATIVE OF NEXGEN AT GUILFORD, CT. This Agreement shall be governed by the laws of Connecticut. Purchaser shall neither assign any right nor delegate any obligation under this Agreement and any attempted assignment or delegation shall be void. The purchaser shall pay all costs and expenses, including reasonable attorney's fees incurred by Nexgen in exercising any rights available to Nexgen to the extent Nexgen is successful in enforcing such rights. IN ADDITION TO THE LISTED ITEM(S), ANY OTHER ITEM FURNISHED OR SERVICE PERFORMED BY NEXGEN FOR PURCHASER IN THE FURTHERANCE OF THIS AGREEMENT, ALTHOUGH NOT SPECIFICALLY IDENTIFIED HEREIN, SHALL NONETHELESS BE COVERED BY THIS AGREEMENT UNLESS SUCH ITEM OR SERVICE IS SPECIFICALLY COVERED BY A WRITTEN AGREEMENT EXECUTED BY PURCHASER AND AN AUTHORIZED AGENT OF NEXGEN. *This Agreement is the complete and exclusive statement of the agreement between the parties and supersedes all prior oral and written communications, proposals, agreements, representations, statements, negotiations, and undertakings between the parties with respect to items ordered hereunder.*

AGREED: **Waterford Police Department, CT**

Authorized Signature and Title

Date

AGREED: **Nexgen Solutions, LLC**

Authorized Signature and Title

Date

NEXGEN SOLUTIONS, LLC

Software License Agreement

Licensee: Waterford Police Department, CT

Software: LEAS (Law Enforcement Administrative System)

Maximum Users: Unlimited internal for Waterford Police Department, CT
Fifty concurrent users NexWeb RMS

Nexgen Solutions, LLC, hereinafter referred to as "Nexgen," grants the Licensee named above, hereinafter referred to as "Licensee," the right to use the Nexgen software and documentation named above on the computer hardware located in Licensee's premises (including emergency location/locations) subject to the terms and conditions stated below. All terms and conditions of this agreement shall apply to all versions and updates of the software and documentation.

Service Period

The Software License agreement (SLA) shall remain in effect for the length of the contract, with an option to renew the software maintenance annually. The initial term shall be set forth upon contract signing and ending on the same calendar date at the conclusion of the SLA term. Maintenance is identified and agreed upon as shown in the table on the MPA (Master Purchase Agreement).

USE: Licensee will use the software and documentation only on the computer located in licensee's premises (including emergency location/locations)

Nexgen hereby grants a revocable, non-exclusive, non-transferable license to use the Licensed Software for Waterford Police Department, CT. The number of End Users authorized to access the Licensed Software concurrently is reflected as unlimited internal for Waterford Police Department, CT. The concurrent users for Nexgen NexWeb RMS are fifty licensees. You may increase the maximum number of concurrent End Users by consulting with a support technician from Nexgen and additional licensee fees will apply.

Nexgen Software that is available is the copyrighted work of Nexgen and/or its licensors. Copying or reproducing the Software to any other server or location for further reproduction or redistribution is prohibited, unless such reproduction or redistribution is permitted by a license agreement accompanying such Software. You may not create derivative works of the Software or attempt to decompile or reverse-engineer or disassemble the design, algorithms or proprietary trade secrets of the Software unless otherwise permitted by law. You are prohibited from modifying, improving, or otherwise enhancing the software under this license. Use of the Software is subject to the license terms of any license agreement that may accompany or is provided with the Software.

The licensee will use the software and documentation only for its own purposes. If Licensee's computer is used by other parties, Licensee will not permit use of this software and documentation by any other party unless the other party has obtained a license from Nexgen granting the other party a right to use the software and documentation on the Licensee's computer.

Licensee may copy the program into any machine-readable form ONLY for backup or modification purposes in support of its use of the program on Licensee's computer or virtualization. Licensee may NOT copy the documentation or other written materials accompanying the program.

The licensee may not use copy, modify, or transfer the software and/or documentation, or any copy, modification, or merged portion, in whole or in part, except as expressly provided in this license. If Licensee leases, rents or transfers possession of any copy, modification, or merged portion of this software and/or documentation to another party, this license is automatically terminated.

TERM: This license takes effect upon payment in full of all applicable charges and is effective until terminated. Licensee may terminate it at any time by destroying the software, documentation and all copies, modifications, and merged portions in any form. This license will also terminate if Licensee fails to comply with any material term or condition of this Agreement within 30 days to cure of written notice Licensee agrees upon such termination to destroy the program and documentation together with all copies, modifications, and merged portions in any form.

LIMITED WARRANTY: The software and documentation are provided "as is," including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. The entire risks as to the quality and performance of the software and documentation are with Licensee.

Some states do not allow the exclusion of implied warranties, so the above exclusion may not apply to Licensee. *This warranty gives Licensee specific legal rights and Licensee may also have other rights which vary from state to state.*

Nexgen does not warrant that the functions in the program will meet Licensee's functionality or that the operation of the program will be uninterrupted or error free.

Nexgen warrants the media on which the program is furnished to be free from defects in materials and workmanship under normal use for a period of ninety (90) days from the date of delivery to Licensee.

LIMITATIONS OF REMEDIES: Nexgen's entire liability and Licensee's exclusive remedy shall be: Nexgen will replace any media not meeting Nexgen's "Limited Warranty" and which is returned to Nexgen within ninety (90) days from the date of delivery, or Licensee may terminate this agreement within ninety (90) days from the date of delivery of software and documentation to Licensee by *returning all software and documentation to Nexgen, at which time Licensee fee will be refunded.*

In no event will Nexgen be liable to Licensee for any damages, including any loss, profits, lost savings, or other incidental or consequential damages arising out of the use or inability to use such software even if Nexgen had been advised of the possibility of such damages, or for any claim by any other party.

Some states do not allow the limitation or exclusion of liability for incidental or consequential damages so the above limitation of exclusion may not apply to Licensee.

GENERAL: Licensee is exclusively responsible for enforcing the terms and conditions of this Agreement within its origination and agrees to take all appropriate actions with its employees or other persons permitted access to the software and documentation to satisfy its obligations with respect to use, protection and security of the software and documentation. If Licensee transfers the software and/or documentation to any other party without express written permission from Nexgen, Nexgen shall be entitled to recover from Licensee reasonable attorney fees, cost, and other necessary disbursements required to recover software and/or documentation from the other party. If such a transfer is made in a willful and deliberate manner, Nexgen shall be entitled to equitable relief as well as money damages.

The terms, conditions and warranties herein extend only to Licensee and cannot be assigned or altered. This agreement will be governed by the laws of the State of Connecticut.

The undersigned acknowledges that he has read the agreement, understands it, and agrees to be bound by its terms and conditions. He further agrees that it is the complete and exclusive statement of the agreement between Nexgen and Licensee which supersedes any proposal or prior agreement, oral or written and any other communications between Nexgen and Licensee relating to the subject matter of this agreement. He further warrants that he is acting as a duly authorized representative of Licensee.

Licensee: **Waterford Police Department, CT**

Authorized Signature Date

Nexgen Solutions, LLC

Authorized Signature Date

Technical Support Software Maintenance Agreement

Terms and Conditions

TERM: The terms of this agreement shall be as stated on the Technical Support Service (TSS) Quote.

SCOPE: This agreement provides support by telephone only to the customer(s) listed on the TSS Quote and for the products purchased or licensed from Nexgen which are listed on the TSS Quote. Unless a third-party software product is specifically itemized on the TSS Quote, Nexgen defers support for this software to the specific software vendor. For those third-party software products listed on the TSS Quote, and since Nexgen is not the author of the third-party software, (a) Nexgen's responsibility is limited to providing support related to its administration and usage; and (b) some problems encountered with the third-party software may have to be referred to the software vendor and any charges incurred by such referrals are the responsibility of the customer. Products purchased from other vendors are specifically excluded from the TSS. Updates to the Nexgen provided software and documentation covered by this agreement, and released during the term of the agreement, will be provided to the customer at no additional charge. During the term of this agreement, the customer shall be included as a member of the Nexgen User Group and thus entitled to attend any scheduled User Group meetings and to have a copy of all newsletters.

STANDARD HOURS OF SERVICE: This agreement provides telephone support service from 8:30 a.m. through 5:00 p.m. EST Monday through Friday (excluding holidays). A Technical Support paging service is also available and answered 24 hours a day 7 days a week, for critical system outage and server down situations. However, any calls placed to this number, not deemed critical, will be placed in a callback queue for response on the next business day, during normal business hours. If a customer requests immediate assistance after hours for non-critical system or server down situations, the customer may be subject to a \$500 per incident fee. A Critical system outage is defined as a situation in which mission critical data cannot be entered or retrieved system wide. The first available technical support representative will return support calls received during standard hours. Non-Critical Calls received at night or on weekends or holidays will be held until the next business day unless the caller requests billable emergency service. Telephone technical support for upgrades, conversions, etc., is available at night and on weekends at no extra charge if the customer calls in advance to arrange a mutually convenient time.

Nexgen shall provide the following services under the TSS agreement.

- Upgrades, including new releases, to the Licensed Standard Software
- Fixes to Licensed Standard Software
- Revisions to Licensed Documentation.
- Telephone support for Licensed Standard Software on Monday through Friday
 - From 8:30 a.m. to 5:00 p.m. (Eastern Time Zone); and
 - Emergency Critical Care 24/7 telephone support, seven (7) days per week
- Routine Support service is available from 8:30 a.m. to 5:00 p.m. (Eastern Time Zone)

If, after the Customer has cutover to live production use of the Licensed Standard Software, and the Customer believes that the Licensed Standard Software is not operating to current specifications set in this Agreement and the then- current Nexgen user manuals, the Customer should contact Nexgen Support Services via phone, or through the Nexgen's customer support portal, that there is a claimed malfunction and specify what it believes to be malfunctioning.

Support Tickets can be escalated by Nexgen technical staff based on the severity of the problem (low, medium, high, critical) A customer portal is available to view closed and open tickets.

Below describes Nexgen's Tiered Support Structure.

Tier 3: (Critical)

An error, defect, fault, operation, or malfunction which renders the Licensed Standard Software inoperative; or causes the Licensed Standard Software to fail catastrophically.

After the initial report and assessment of a Tier 3 trouble report, Nexgen shall respond within 4 hours assigning a qualified product technical specialist(s) to diagnose and correct the error, defect, fault, operation, or malfunction. Nexgen shall work on an ongoing basis to make the correction and shall provide ongoing communication to the Customer concerning the status of the correction until the Licensed Standard Software is restored to operational status. As soon as possible after notification of the Tier 3 event by the Customer, Nexgen shall offer to the Customer any available workaround solutions, including patches, configuration changes, and operational adjustments or reverting to prior versions of Nexgen's software.

The goal for correcting a Tier 3 event is 24 hours or less.

Tier 2: (Medium)

An error, defect, fault, operation, or malfunction which degrades the performance of the Software, affecting only a particular subset of users or function, but does not prohibit the Customer's use of the Licensed Standard Software.

After the initial report and assessment of a Tier 2 trouble report, Nexgen shall within 24 hours, if required, assign a qualified product technical specialist(s) to diagnose and correct the error, defect, fault, operation, or malfunction. Nexgen shall work on an ongoing basis to make the correction and shall provide ongoing communication to the Customer concerning the status of the correction until the Licensed Standard Software is restored to operational status. As soon as possible after notification of the Tier 2 event by the Customer, Nexgen shall offer to the Customer any available workaround solutions, including patches, configuration changes, and operational adjustments or reverting to prior versions of Nexgen's software.

The goal for correcting a Tier 2 event is to include the correction in the next scheduled software update.

Tier 1: (Low)

An Error, defect, fault, performance, operation, or malfunction which causes only a minor impact on the use of the Licensed Standard Software.

Nexgen may include a correction in subsequent Licensed Standard Software releases.

The Customer should contact Nexgen Support via phone to enter a support ticket or via the portal to describe the problem occurring in the software for the Tier 1 Technicians to diagnose and resolve.

BILLABLE EMERGENCY SERVICE: Calls for support received between 5:30 p.m. and 8:30 a.m. EST or on weekends or holidays will not be returned until the next business day unless the customer requests billable emergency service, which will be invoiced at \$500 per incident.

CUSTOMER RESPONSIBILITIES: Customer agrees to designate and train at least one person as a "System Manager" and to strive to direct all requests for support through that person. If the designated "System Manager" is replaced, it is the Customer's responsibility to designate a new "System Manager" and provide training for the new "System Manager" to a level of demonstrated operational competency. The purchaser will designate "Trainers" who become subject matter experts and will conduct user training following lesson plans provided by Nexgen. Nexgen's Director of Technical Services will specify the number of trainers desired for Waterford Police Department, CT during pre-kick off meeting. If a trainer is assigned to a different role with the purchaser, the customer should maintain the minimums. Customer will supply all labor necessary to install software corrections and upgrades. The customer agrees to attend Nexgen recommended training for Nexgen software products and all operating system software, if appropriate. In addition, the customer agrees to attend the appropriate windows-based OS training or demonstrate operational competency. Customers who do not attend recommended training or who cannot demonstrate operational competency will have TSS coverage limited to two (2) incidents per month, with additional TSS incident coverage being invoiced at \$500 per incident. Furthermore, Nexgen strongly recommends that all file servers utilize some level of hardware redundancy and backup, such as RAID 5, system fault tolerance, and disaster recovery solution to ensure maximum operational time. Should a situation arise in which a file server is down, and an on-site maintenance visit is required by Nexgen personnel to reload and restore any software programs, the customer will be subject to additional billing for any time, travel, material, and other expenses incurred. Customer agrees to provide a secure remote connection via secure VPN by Waterford Police Department. This connection will enable remote access and diagnostic services.

Remote Support

Nexgen Requires Remote Management Installed on the server. This software is provided by Nexgen This enables Nexgen to provide services, such as updates, monitoring, and 24-hour emergency support on the Agency's network.

The Agency should have High Speed Internet with Static IP address for remote connectivity.

Network requirements for RMM Agent:

<https://rmm.datto.com/help/en/Content/1INTRODUCTION/Requirements/AllowListRequirements.htm?Highlight=whitelist>

Nexgen agrees to provide software maintenance at the costs listed below on **quote #1299** for the Nexgen. Licensed Standard Software packages described below based on the current contractual terms:



Quote

Quote Number: 1299

Payment Terms:
Expiration Date: 07/15/2023

Quote Prepared For

Steven Sinagra
Waterford Police Department
41 Avery Lane
Waterford, CT 06385
United States
Phone: (860) 442-3603
ssinagra@waterfordct.org

Quote Prepared By

Jaime Scatena
NexGen Public Safety Solutions
2488 Boston Post Rd
Guilford, CT 06437
United States
Phone: 203-500-3566
Fax:
jaime@nexgenpss.com

Item#	Quantity	Item	Unit Price	Unit Discount	Adjusted Unit Price	Extended Price
Yearly Items						
1)	1	Annual Maintenance Nexgen LEAS Annual Maintenance Includes LEAS Software Updates, technical support, support ticket portal. Hours 8:30am to 5pm Routine 24/7 emergency critical care (*Emergency Only for Critical After Hours Support) Pro-rated based on Go Live. 7/1/24 to 6/30/25	\$21,000.00	\$3,000.00	\$18,000.00	\$18,000.00
2)	1	Nexgen Appeon NexWeb Engine Annual Maintenance Renews on Date of Activation. NexWeb RMS Engine for Appeon.	\$950.00		\$950.00	\$950.00
3)	1	Nexgen E-Ticket Annual Maintenance Annual maintenance automatic uploads to CIB and downloads fine updates and statute changes. Prorated based on Go-Live 7/1/24 to 6/30/25	\$2,500.00		\$2,500.00	\$2,500.00
4)	30	Nexresponder™ App Annual Maintenance For iPad APP p/device 22 Devices FD 8 Devices EMS	\$90.00		\$90.00	\$2,700.00
5)	7	Nexresponder™ App Annual Maintenance for iPhone APP p/device 5 PD Administration 2 FD Administration	\$45.00		\$45.00	\$315.00
6)	1	Nexgen Citizen Self Reporting Software Nexgen CITIZEN Self Reporting Software is designed as online reporting tool for the citizen to report non-emergency occurrence from an internet enabled device. Nexgen Citizen auto-populates LEAS CRS Module upon activation. *License is Per/ Agency * Annual Subscription Required Subscription Terms: Renews on Date of Activation. 7/1/24 to 6/30/25	\$2,500.00		\$2,500.00	\$2,500.00
7)	45	NetMotion Maintenance NetMotion Complete Platform Annual Maintenance 45 Devices all modules inclusive. Renews on date of Activation. Specify number Devices for accurate pricing. 1 year Term renews on date of activation.	\$120.00		\$120.00	\$5,400.00
8)	1	Munission Smartshot Annual Maintenance Paid directly to Munission. Photobooking Software Annual Maintenance Renews on Date of Activation. Includes Software updates, bug fixes, remote support services.	\$799.00		\$799.00	\$799.00
9)	48	Trancite Easy Street Draw Annual Maintenance Software License Annual Maintenance is Paid directly to Trancite. *Presently provided by the State of CT with Version 6.4 at no cost. Subject to change at the State of CT is providing at this time. Should the state not continue the agency will be responsible for maintenance on Trancite Software. is typically 20% of the cost from Trancite. \$1910.40	\$0.00		\$0.00	\$0.00
Yearly Total						\$33,164.00
Subtotal						\$33,164.00
Total Taxes						\$0.00
Total						\$33,164.00

Authorizing Signature _____

An increase in annual maintenance can occur from third party applications not developed by Nexgen such as Absolute (formerly Netmotion) and Nuance and to anticipate a 5% increase.

Nexgen annual maintenance increases will occur upon adding additional licenses to Absolute (NetMotion), Nexresponder & NexWebRMS additional interfaces beyond the contractual terms. We advise clients to anticipate a 5% increase in annual maintenance.

If booking camera software is included, Munission Smartshot annual maintenance is an optional \$799.00 paid to Munission. Nexgen is not the developer of Munission Smartshot and is not responsible for annual increases from their company.

A custom request for change to Licensed Standard Software to include functionality, which is not part of the software design, is managed as a billable request for a software enhancement through our development team.

The Customer may submit software enhancement suggestions for Nexgen to consider. If Nexgen, at its discretion, finds that the request will be beneficial to all clients and will not break the present workflow, the software feature enhancement will be added at no additional charge. If the software feature is custom and specific to only the Waterford Police Department, it is at Nexgen's discretion to add the software enhancement but will be a billable development charge for software modification.

EXCLUSIONS: Nexgen's obligation to provide technical support hereunder is contingent upon the proper use of the software and/or equipment. Nexgen shall not be obligated to provide technical support service under this agreement because of (a) modifications, whether made or attempted, to the software and/or equipment by other than authorized Nexgen representatives; (b) failure to maintain proper environmental conditions, e.g., air conditioning, electrical power, dust free or humidity control (c) neglect, misuse or accident attributable to customer, including but not limited to unusual physical or electrical stress; (d) relocation, movement or replacement of the hardware; (e) damage caused by accessories, alterations, attachments, or other devices not furnished by Nexgen; (f) Acts of God, fire, flood earthquake, lightning strikes, war, nuclear disaster or other such causes beyond the reasonable control of Nexgen. In the event the on-site support is required by Nexgen personnel, the customer will be subject to additional billing for any labor, travel, material, and other expenses incurred. All time expended by Nexgen for on-site support or any of the above exclusions will be billable at \$125 per hour, plus expenses and materials.

TERMINATION OF SERVICE: Nexgen reserves the right to discontinue support for any hardware and/or software which, in the opinion of Nexgen, has become unsupportable, and shall refund the unused portion of support fee, less (a) any time and expenses incurred prior to discontinuance and (b) any other outstanding invoices, when support service has been terminated. Possible reasons for termination include, but are not limited to: (a) failure of customer to obtain adequate training for the use of either Nexgen's or other vendors' (NetMotion Wireless, ESO, Firehouse Software, Trancite - Easy Street Draw) hardware and/or software; (b) a physical, hardware and/or software environment at a customer site which is inadequate for the efficient and reliable performance of Nexgen's products; (c) alterations, modifications, or additions to hardware and/or software environments made without Nexgen's written approval. In the event the customer becomes more than 90 days in arrears on any invoice(s) issued by

Nexgen, Nexgen may terminate this agreement and apply any unused portion toward payment of the invoices in arrears.

DISCLAIMER: NEXGEN DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, WITH REGARD TO THE SERVICES AND MATERIALS PROVIDED HEREUNDER, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARISING OUT OF OR IN CONNECTION WITH THE PERFORMANCE OF THIS AGREEMENT.

LIMITATION OF REMEDY AND LIABILITY: Nexgen's entire liability and Customer's exclusive remedy shall be as follows: for claims alleging breach of warranty with respect to technical support, Customer's remedy shall be to receive a refund of the amount actually paid for technical support as stated on the TSS Quote/Invoice. Any action against Nexgen must be within one year after the cause of action accrues. IN NO EVENT SHALL NEXGEN BE LIABLE FOR; (i) ANY DAMAGES RESULTING FROM CUSTOMER'S FAILURE TO PERFORM CUSTOMER'S OBLIGATIONS; (ii) ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS AND DAMAGES RESULTING FROM LOSS OF USE OR LOST DATA), EVEN IF NEXGEN HAD BEEN ADVISED, KNEW, OR SHOULD HAVE KNOWN OF THE POSSIBLE LIABILITY THEREOF; (iii) ANY CLAIM BY ANY OTHER PARTY; OR (iv) ANY FAILURE OR DELAY IN PERFORMANCE DUE IN WHOLE OR IN PART TO ANY CAUSE BEYOND THE REASONABLE CONTROL OF NEXGEN.

AGREED:

Waterford Police Department, CT

Authorized Signature and Title

Date

AGREED: **Nexgen Solutions, LLC**

Authorized Signature and Title

Date

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June 14, 2023

Board of Selectmen
Waterford Town Hall
15 Rope Ferry Road
Waterford, CT 06385
(via email)

Re: **Reappointment to the Waterford Shellfish Commission**

To: Waterford Board of Selectmen

Gentlemen and ladies:

Please accept this expression of interest to continue my work on the Waterford Shellfish Commission and my request for reappointment to the Commission for an additional term.

Thank you for your favorable attention to this request. If you have any questions or would like any additional information from me on this matter please feel free to contact me.

Regards,

Jerry Porter

19 East Neck Road
Waterford, CT 06385
860.437.1751
biddfeord5@yahoo.com

17b

June 8, 2023

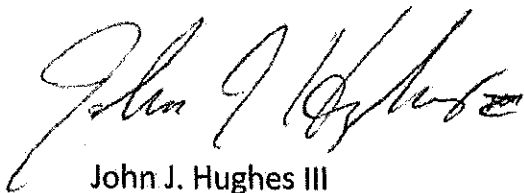
Town of Waterford
15 Rope Ferry Road
Waterford, CT 06385-2886
Attn: Mr. Rob Brule, First Selectman

Dear Mr. Brule,

Although I have been a member of the Waterford Harbor Management Commission for a very short time, I have attended meetings and have come to know the members and voiced my humble opinion at their meetings for the past 3 years. I have met with Jane Adams, the former Chairperson, and it was her suggestion and her wish that succeed her as Chairperson for the Waterford Harbor Management Commission.

My wife and I have been residents here since 2016 and have seen many changes, especially along the Niantic River. I would consider it an honor and a privilege to represent the Town of Waterford as Chair for the Harbor Management Commission and continue to protect our coastline and the interests of the Town of Waterford.

Sincerely,

A handwritten signature in black ink, appearing to read "John J. Hughes III", with a stylized flourish at the end.

John J. Hughes III
52 Niantic River Rd
Waterford, CT 06385

cc. S. Withey

19 Cide

FIFTEEN ROPE FERRY ROAD



WATERFORD, CT 06385-2886

Waterford Youth and Family Services

To: Board of Selectmen

From: Dani Gorman, Human Services Administrator,
Waterford Youth and Family Services

Re: Board of Selectmen Liaison Waterford Youth & Family Services Advisory Board

Date: June 7, 2023

On behalf of our Chairman Mike Buscetto, I respectfully ask the following reappointments be made to the Youth and Family Services Advisory Board:

Name	Address	Affiliation	Representation	Term
(15c) Michael Cristofaro	494 Boston Post Road	Democrat	Parent	06/01/23-05/31/26
(15d) Christopher Muckle	63 Bloomingdale Road	Unaffiliated	Community	06/01/23-05/31/26

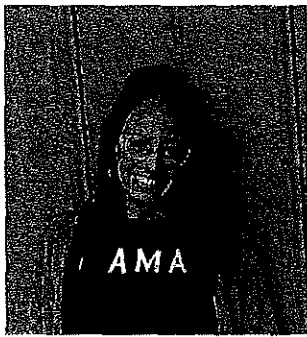
Additionally, with the passing of Selectwoman Jody Nazarchyk, the Board of Selectman Liaison seat remains vacant and requires an appointment.

Also, on behalf of Chairman Buscetto, he has asked that you consider the following new appointment to the Advisory Board to fill the vacant seat that represents the "Youth Serving Organization":

Name	Address	Affiliation	Representation	Term
(15e) JoAnna Bennett	36 Woodlawn Ave	Unaffiliated	Youth-Serving Organization	06/01/23-05/31/26

Attached is a brief bio and letter of interest from Ms. Bennett as you consider her appointment.

After reviewing this, please let me know if you have any questions and if no further input is required, I respectfully ask this matter be placed on the agenda of an upcoming BOS meeting for final consideration and appointments.



JoAnna Bennett, Partner, O'Brien Communications Group

Mother. Marketer. Survivor. Writer.

BS in Finance, DV Crisis Counselor Certified, Girl Scout Leader

Jorose2@gmail.com | (201) 341-2360 | https://linktr.ee/joanna_baanana

I've been a homeowner in Waterford since 2014. I've worked for O'Brien Communications Group (OCG) for more than 12 years. And I'm raising my children – ages 5 and 7 – in a single-parent household.

In June of 2019, after utilizing the services of Safe Futures, I filed for the dissolution of my marriage and a restraining order. In time, both were granted. At the same time, my family was able to use the counseling services and other assistance programs provided by Waterford Youth and Family Services. Now that I have been able to heal from that experience, I volunteer my time to Safe Futures as a founding member of the VOICES committee and Connecticut Protective Moms as an Advisory Board Member. Earlier this year, I completed the Safe Futures Domestic Violence Counselor Training Certification Course. I hope to help the Director of Education & Community Engagement teach young people in our service area about healthy relationships.

My employment at OCG is focused on account management and external resource management. I'm responsible for managing the social media accounts of several businesses, backend website management for several businesses, as well as writing and planning different marketing campaigns. Prior to working at OCG, I held several sales and administrative positions.

My children are actively involved in Waterford Sports. They attend Oswegatchie Elementary School – grade K and 2. And I am the Co-Leader for Girl Scout Troop #63404, comprising eight Brownies.

In my spare time, I love reading, writing, yoga, meditation, gardening, and enjoying the town's beaches. I have a weekly blog on the [OCG website](#). I'm a columnist at [BizCatalyst360°](#). And I've recently completed my first book, which is in the editing phase. I hope to have it published next year.

May, 1, 2023

Rob Brule
15 Rope Ferry Road
Waterford, CT 06385
rbrule@waterfordct.org
860-444-5834

Dear Mr. Brule:

I recently spoke with the Town Clerk, David Campo, regarding my interest in volunteering for a town committee. After perusing the committees that currently have vacancies, I'm most interested in the Waterford Youth and Family Services Advisory Board Committee.

I have two children who attend Oswegatchie Elementary School, grade levels K and 2. Both of my children are active in sports and other community activities. I am a Girl Scout leader for eight Brownies. And I have used several of the services that the Waterford Youth and Family Services facility provides.

My bio is enclosed with this letter so you can review my education, work experience, and hobbies. I would appreciate an opportunity to be a part of the Waterford Youth and Family Services Advisory Board Committee and would welcome talking with you about any questions you may have. Thank you for your time and consideration. And I look forward to using my voice to help better our wonderful town.

Sincerely,

A handwritten signature in black ink, appearing to read 'JoAnna Bennett', with a stylized, cursive script.

JoAnna Bennett

17f

Robert Brule

From: Filomenas <filomenas@sbcglobal.net>
Sent: Tuesday, June 6, 2023 3:21 PM
To: Robert Brule
Subject: Economic Development Commission

CAUTION: This email originated from outside of the organization.

Do not click links or open attachments unless you recognize the sender's email address and know the content is safe.

Hey Rob!

In the event an opening takes place on the EDC, I'd appreciate the chance to serve on that board. I'm confident my long standing relationships with the business community will be a benefit to the town and its taxpayers as a whole. Thanks for considering.

Mike Buscetto
207 Great Neck Road
860-326-4129

Sent from my iPhone

179

Shannon Withey

From: Robert Brule
Sent: Thursday, June 15, 2023 3:26 PM
To: Shannon Withey
Subject: FW: EDC Resignation

Rob Brule
First Selectman
Waterford Town Hall
15 Rope Ferry Road
Waterford, CT 06385
rbrule@waterfordct.org
Phone: 860-444-5834
Fax: 860-444-0273

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-----Original Message-----

From: Greg Attanasio <gregattanasio@rocketmail.com>
Sent: Tuesday, June 13, 2023 2:31 PM
To: David Campo <DCampo@waterfordct.org>; Robert Brule <rbrule@waterfordct.org>; 'Edward Lusher' <ed@lushersystems.com>; Jonathan Mullen <jmullen@waterfordct.org>
Subject: EDC Resignation

CAUTION: This email originated from outside of the organization.
Do not click links or open attachments unless you recognize the sender's email address and know the content is safe.

Good Afternoon,

Effective tomorrow June 14th I will be resigning from the EDC to focus on my efforts on the BOS. It's been a pleasure serving and I look forward to continuing my service with the EDC as the liaison to the BOS.

Thank you,
Greg Attanasio

Sent from my iPhone

147h

Shannon Withey

From: Paddy Kelly <kelly8171@sbcglobal.net>
Sent: Friday, June 16, 2023 9:28 AM
To: Shannon Withey
Subject: Re: reappointment...

CAUTION: This email originated from outside of the organization.

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To the Waterford Board of Selectmen

I James Patrick Kelly have served as a commissioner of the Waterford-East Lyme Shellfish Commission since the mid 1970's and am interested in being reappointed to the Commission.

J. Patrick Kelly

On Thursday, June 15, 2023 at 10:20:05 AM EDT, Shannon Withey <swithey@waterfordct.org> wrote:

Good morning James,

I received your voicemail. Yes, the First Selectman is happy to have you reappointed to WELSCO. Please get a letter of interest (email is fine) to me and it will be added to the next Board of Selectmen Meeting. Thank you

Shannon Withey

Executive Assistant to the First Selectman

Waterford Town Hall

15 Rope Ferry Road